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Meeting: **SCRUTINY COMMITTEE** 

Date: THURSDAY, 27 OCTOBER 2022

Time: **5.00 PM** 

Venue: COUNCIL CHAMBER - CIVIC CENTRE, DONCASTER

**ROAD, SELBY, YO8 9FT** 

To: Councillors S Shaw-Wright (Chair), W Nichols (Vice-Chair),

A Lee, R Sweeting, J Chilvers, K Ellis and J McCartney

Agenda

### 1. Apologies for Absence

### 2. Disclosures of Interest

A copy of the Register of Interest for each Selby District Councillor is available for inspection at <a href="https://www.selby.gov.uk">www.selby.gov.uk</a>.

Councillors should declare to the meeting any disclosable pecuniary interest in any item of business on this agenda which is not already entered in their Register of Interests.

Councillors should leave the meeting and take no part in the consideration, discussion or vote on any matter in which they have a disclosable pecuniary interest.

Councillors should also declare any other interests. Having made the declaration, provided the other interest is not a disclosable pecuniary interest, the Councillor may stay in the meeting, speak and vote on that item of business.

If in doubt, Councillors are advised to seek advice from the Monitoring Officer.

### 3. Chair's Address to the Scrutiny Committee

## 4. North Yorkshire Safeguarding Adults and Children Boards Annual Reports 2020-21 (S/22/8) (Pages 1 - 50)

To consider the annual reports of the North Yorkshire Safeguarding Adults and Children Boards for 2020-21.

### 5. Update on the Council's Void Property Portfolio (S/22/9) (Pages 51 - 56)

To consider the report of the Strategic Asset Management and Property Services Manager which sets out the current position in respect of void properties within the Council's residential property portfolio.

### 6. Work Programme 2022-23 (Pages 57 - 66)

To consider the Committee's work programme.

Sanet Waggott

**Janet Waggott, Chief Executive** 

Date of next meeting (5.00pm) Thursday, 24 November 2022

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### Agenda Item 4





Report Reference Number: S/22/8

**To:** Scrutiny Committee **Date:** 27 October 2022

Ward(s) Affected: All

Author:Laura Cobb – Community Safety OfficerLead Officer:Suzanne Sweeting – Partnerships Manager

Title: North Yorkshire Safeguarding Adults Board Annual Reports 2020 / 2021 and North Yorkshire Safeguarding Children Partnerships Independent Scrutineers Annual Reports 2020 / 2021.

**Summary:** This report accompanies the above-named reports. A summary of the documents and an insight into Selby District Council's current position in relation to ensuring effective safeguarding practices is contained below.

Recommendation: The Scrutiny Committee is asked to note the content of the attached annual reports for the North Yorkshire Safeguarding Adults Board and North Yorkshire Safeguarding Children Partnership Independent Scrutineers Annual Reports 2020 / 2021.

#### Reasons for recommendation

Safeguarding vulnerable adults and children is a statutory duty for the District Council.

### 1. Introduction and background

- 1.1 The North Yorkshire Safeguarding Adults Board has a statutory duty to publish Annual Reports accounting for the activities of the board for the previous year. This report covers the 2020 / 2021 activity and provides evidence of the key areas of focus for the current year.
- 1.2 The North Yorkshire Safeguarding Children Partnership succeeded the Local Safeguarding Children Board in September 2019. This report covers their first full financial year of operation.

### 2. North Yorkshire Safeguarding Adults Board Annual Report 2020 / 2021

- 2.1 The report outlines the work carried out by the North Yorkshire Safeguarding Adults Board (NYSAB) between 1<sup>st</sup> April 2020 and 31<sup>st</sup> March 2021.
- 2.2 The strategic vision remains the same as it did for 2019/2020,

"We will provide leadership, challenge, and direction to ensure that the partner agencies improve outcomes for adults at risk of harm or abuse. We will prompt the values of openness, trust, respect, and learning."

- 2.3 The strategic outcomes also remain in place:
  - Awareness and Empowerment
  - Prevention
  - Protect and Proportionality
  - Partnership and accountability
- 2.4 NYSAB's strategic priorities for 2020 / 2021 are:
  - Work more closely with communities in North Yorkshire to develop strategies that reduce the risk of abuse, and help to improve services
  - Implement and embed the new Multi-Agency Safeguarding Policies and Procedures in line with national guidance and best practice around Making Safeguarding personal
  - Develop a whole community approach to the prevention of abuse
  - Ensure the accountability of all partners working with adults at risk of abuse
  - Develop North Yorkshire's response to National priorities
  - Understand and assess the impact of changes in the strategic context within which the board operates
- 2.5 The report updates on how the group has supported a post implementation review of the joint multi agency safeguarding adults policy and procedures for health & adult services in conjunction with Veritau. It explains that a further review of their electronic recording system is currently underway.
- 2.6 A Section 11 and governance audit has been developed with the North Yorkshire Safeguarding Children's Partnership, City of York Safeguarding Adults Board and Safeguarding Children's Partnership. This will reassure NYSAB that partner organisations have everything in place to deliver safeguarding effectively.
- 2.7 Work undertaken involves the development of One Minute Guides with partner agencies to provide bite-sized information on key issues and key areas of focus, covering a number of areas.
- 2.8 There has been a review of the Safeguarding Adults Decision Support Guidance and this is now called the Risk Notification Return Guidance Tool for providers. This document assists providers in identifying situations that may occur whilst carrying out a service / activity which relates to a quality assurance issue. More information is available here: <a href="https://www.northyorks.gov.uk/info/risk-notification-return-guidance-tool">https://www.northyorks.gov.uk/info/risk-notification-return-guidance-tool</a>
- 2.9 There has been a review of the guidance which has been written for responding to concerns about Persons in a Position of trust (PiPoT). This is where a concern relates to someone's personal life but may impact upon their job role, if they work with adults with care and support needs.
- 2.10 Over the year, 3456 safeguarding concerns were received, with a decrease of 23% from the previous year.

- 2.11 The agreed priorities for 2021 / 2023 are:
  - Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce the risk of abuse
  - Ensure multi-agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future
  - Ensure a stronger partnership approach and accountability for the prevention of abuse
  - Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

## 3. North Yorkshire Safeguarding Children Partnership Independent Scrutineers Annual Report 2020 / 2021

- 3.1 The North Yorkshire Safeguarding Children Partnership (NYSCP) is a statutory body, led by an Executive and it carries coordination and accountability responsibilities under the 4 Priorities "Being Young in North Yorkshire".
  - A safe life
  - A happy family life
  - A healthy life
  - Achieving in life
- 3.2 The report outlines how despite the Covid pandemic, partner services across North Yorkshire have sustained the development of the partnership at both subgroup and Executive levels to keep children and young people as safe as possible.
- 3.3 The 2020 / 2021 report is the first that covers a financial year in which both the Children's Trust and the NYSCB's previous agendas are covered by NYSCP. However, the scrutineer in 2020-2021 has covered only the Executive and the subgroups of the NYSCP.
- 3.4 North Yorkshire's developments and partnership practice are well within the range of what both Sir Alan Wood and the National panel consider good practice.
- 3.5 The four priorities (outlined in 3.1) seek to enhance the life chances of every child and young person. Executive agendas are now moving towards all business being themed to steer work done under the 4 themes. NYSCP subgroups' terms of reference, as they are reviewed, will also be linked to the themes to ensure that fulfilment of "Being Young in North Yorkshire" is assured between now and 2024.
- 3.6 NYSCP remains keen to ensure that support on safeguarding is given to schools and that where necessary, challenges and suggestions for improvement are provided. Throughout the pandemic an adequate number of schools remained open, particularly for vulnerable children and the children of key workers.
- 3.7 The NYSCP team is also involved in work across the county and the city of York on Domestic Abuse and Violence, which includes agencies across voluntary, community, and survivor-led and focused bodies. Such a focus on a vital issue for some children and young people is a marker of partners' insistence that vital work

must go on no matter what, and it is hoped that its positive effects will be felt by children and their families who may be at risk

- 3.8 Some of the issues identified by the scrutineer include:
  - There are children and young people with special educational needs, with or without disabilities, who need support beyond the resources available, whose situation may have been exacerbated by restrictions during the pandemic
  - Rates of referrals into some higher-level children's services were initially lower during 2020 than in pre-pandemic times across all agencies. This manifested in lower levels of children caught up in County Lines and other Criminal Exploitation, lower referral and self-referral in mental health services, and lower reported cases of domestic abuse and violence. All these indicators of extreme vulnerability have resurfaced and are rising in frequency and complexity
  - There has also been a rise in the need for intervention in a minority of families which either struggled behind their own closed doors and did not ask for help during lockdown periods, or turned help away using Covid 19 in the home as an excuse for doing so
  - The increase in family poverty caused by adults' job uncertainty and leading to a need for more access to free school meals or other practical support, added to some families dealing with state benefit difficulties or housing problems and in worsening poverty, all affect some children's lives far more than others
- 3.9 The report declares that the Office of the Police, Fire and Crime Commissioner is a significant commissioner of a range of services, and it is highlighted that the new Commissioner needs time to learn the intricacies, requirements and boundaries of the role and what partnership working will require of her.
- 3.10 It is acknowledged that the local government re-organisation cannot be underestimated, and planning will take into account what the impacts may be and what it will mean once all concerned are clearer in 2023.

### 4. Local Delivery

- 4.1 The Selby Local Safeguarding Partnership (LSP) was newly established in 2020. This meeting takes place on a quarterly basis and involves a range of stakeholders. Selby District Council is an active member of the LSP as well continues to manage the Safer Selby Hub, with staff supporting and chairing the multi-agency tasking meetings which addresses issues of community safety, prevent and safeguarding.
- 4.2 Selby District Council supported the 2020 Safeguarding Awareness Week virtual campaign. Due to the covid restrictions there was no face-to-face delivery. The overarching topic was "Safeguarding is everybody's business", with a focus put onto how to report a concern.

### 5. Implications

### 5.1 Legal Implications

The Council has a statutory duty to cooperate in safeguarding children and vulnerable adults.

### 5.2 Financial Implications

None identified

### 5.3 Policy and Risk Implications

None identified

### 5.4 Corporate Plan Implications

The Council Plan sets out the ambitions for the Council and these are to make the Selby District:

- a great place to live
- a great place to enjoy
- a great place to grow; and that
- Selby District Council delivers great value

To do this, an effective safeguarding function is essential to protect the most vulnerable in our communities.

### 5.5 Resource Implications

None identified

### 5.6 Other Implications

Not applicable

### 5.7 Equalities Impact Assessment

Not applicable

### 6. Conclusion

The North Yorkshire Safeguarding Adults Board and the North Yorkshire Safeguarding Children Partnership are required to publish Annual Reports to provide an overview of the activity that has taken place to effectively safeguard and promote the welfare of both adults and children in North Yorkshire.

The attached reports outline the achievements for 2020 / 2021 and the areas of focus for the coming year.

### 7. Background Documents

None

### 8. Appendices

Appendix A - North Yorkshire Safeguarding Adults Board Annual Report 2020 / 2021

Appendix B – North Yorkshire Safeguarding Children Partnership Independent Scrutineers Annual Report 2020 / 2021

### **Contact Officers:**

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## North Yorkshire Safeguarding Adults Board

Annual Report 2020/2021



Making safeguarding everybody's business in North Yorkshire





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## Message from the Chair

I am very pleased to welcome you to the Annual Report for the North Yorkshire Safeguarding Adults Board (NYSAB) for 2020/21

As ever, I want to take the opportunity afforded by the annual report to extend my personal thanks to all our partners who have supported the work of the Board throughout this extraordinary year.

Thanks are also due to those colleagues who attend and support the work of the Local Safeguarding Partnerships (LSPs) and the subgroups. Without their commitment there would be little chance of addressing the wide ranging and complex safeguarding issues that involve adults at risk.

There is more information on their work in the body of the report.

It will come as no surprise to those reading this report that the work of the Board and our partners has been largely centred around the response to the Covid-19 pandemic.

As we published our annual report last year the pandemic had only just started to impact on our lives and little did we know what was to come.

Over the past 12 months the country has endured an extraordinary time, and one that has left many people feeling more vulnerable and isolated than ever. As a safeguarding adults board it is our responsibility to ensure that those who are most at risk across North Yorkshire are protected from harm, abuse and neglect and that they are supported through these trying times.

I want to give assurance that the NYSAB, both as a whole, and, through individual agencies, has continued to work hard to keep people safe whether this be in health services, social care, emergency services, care settings, local communities or within peoples' own homes. We've also worked together to minimise service disruption where we can.

As a safeguarding adults board we have statutory duties that we must carry out and whilst Covid has inevitably taken priority, safeguarding does not stop and work has continued throughout the year

The level of work and commitment from partners, from frontline workers to volunteers, unpaid family carers, and those within our communities has been breathtaking and I wish to express my sincere thanks and gratitude for the extraordinary work that has been carried out.

In June 2020, we marked Safeguarding Week by holding an online awareness campaign to where we focused on promoting the message Tell Us Your Concerns. This was to reassure people that despite the restrictions and changes to services, safeguarding concerns should still be reported and would be dealt with as normal.

Events such as these serve as a reminder of how important it is to engage with the public and communities throughout North Yorkshire, albeit virtually.

We have continued to build on the connections we have with the North Yorkshire Safeguarding Children's Partnership and Community Safety Partnership.

An example of this is the implementation of our Joint Engagement and Communications strategy and calendar of activity; which you can read about in the report.

We have undertaken a Safeguarding Adults Review (SAR) in the 2020 / 21 period and work is currently underway to implement the recommendations from this review. There are more details within the body of this report.

We have also commissioned a SAR that will be undertaken with the North Yorkshire Safeguarding Children Partnership (NYSCP). The findings of this review will be published in our 2021/22 Annual Report.

We have much to focus on over the coming year. The lessons we have learnt from the pandemic will inevitably inform a lot of our work as well as allowing the Board the opportunity to review our work and areas of development.

Our strategic priorities for 2021-23 reflect this. They build on the work that has already been carried out by the Board and how we wish to progress over the next years. The priorities focus on our commitment to raise awareness and create a community approach to safeguarding, on seeking assurance from partners for the implementation of policy and procedures, working closely with other partnerships and responding to changes and reviews both locally and nationally.

The events of the last year have been unprecedented and incredibly difficult for many, and although the Government has shared its 'roadmap' out of lockdown and restrictions

begin to ease, there will be many changes to the way we live and work and there will be challenges which we will have to face. The virus is still with us and will be for a long time.

Many colleagues are exhausted and uncertain of what is to come, yet the examples given by our partners at the Board meetings throughout the 2020/21 period demonstrate how staff and communities from across North Yorkshire have come together to safeguard adults across North Yorkshire.

In conclusion, I would again like to give thanks to every colleague in our partner agencies. You have made, and continue to make a massive difference to peoples' lives.

Thank you.



Dr Sue Proctor Independent Chair NYSAB



# Introduction to the Annual Report

Welcome to the Annual Report for the North Yorkshire Safeguarding Adults Board.

This report sets out the strategic vision, outcomes and a summary of our priorities.

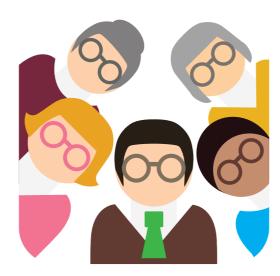
gives information on internal governance structures and committees as well as holding partners to account.

Despite the response to the Covid-19 pandemic taking priority, the Board has continued to carry out its work and statutory duties and updates are provided on this work, including the introduction of the Persons in Position of Trust (PiPoT) Policy, the publication of SAR 'Anne', our work on joint engagement and communications, and the work of our sub-groups and Local Safeguarding Partnerships (LSPs).

Statements from our statutory partners outline what has been achieved and, given the current circumstances, how they have continued to keep people safe throughout the pandemic.

Also included is our work on learning and reviewing safeguarding practice and standards including information on Safeguarding Adults Reviews (SARs) and the data we have collected throughout 2020/21.

Our 2021/23 strategic priorities are listed to set out what we aim to achieve in the coming years.



## Our Strategic Vision

"We will provide leadership, challenge and direction to ensure that the partner agencies improve outcomes for adults at risk of harm or abuse. We will promote values of openness, trust, respect and learning."

## Our Strategic Outcomes

### **Awareness and Empowerment**

People feel safe and in control. They are more able to share concerns and manage risk of harm either to themselves or others.

### **Prevention**

We work on the basis that it is better to take action before harm happens.

### **Protection and Proportionality**

We provide support and help for those adults who are vulnerable and most at risk of harm. We respond to identified risks and intervene as necessary to protect from harm or manage risks.

### **Partnership and Accountability**

We work for local solutions in response to local needs and expectations. We focus on improving outcomes for people and communities. We hold each other to account for delivery.









# Our Strategic Priorities 2020/21

Work more closely with communities in North Yorkshire to develop strategies that reduce the risk of abuse, and help improve services:

- Use public campaigns to improve local communities' understanding of adult abuse and how to get help
- Encourage local communities to be the "eyes and ears" of safeguarding – "Safeguarding is Everybody's Business"
- other forms of financial abuse

  Explore new ways the SAB can find out the views of adults about their experience

and awareness of safeguarding

Alert people to scams, fraud and

 Support Healthwatch to seek the public's views of Health and Social Care Services

Implement and embed the new Multi-Agency Safeguarding Policies and Procedures, in line with national guidance and best practice around Making Safeguarding Personal:

- Deliver confident and competent practice that is responsive, and in which the principles of 'Making Safeguarding Personal' are embedded
- Ensure the adult, their families and carers work together with agencies to find the right solutions to keep people safe, and support them in making informed choices.

## Develop a whole community approach to the prevention of abuse:

- Ensure statutory agencies work together in an effective manner, including initial response to safeguarding concerns
- Work more closely with partners in children's and community safety services at a strategic and local level
- Develop relevant partnerships around issues in other areas which impact on Adult Safeguarding including, but not restricted to, modern slavery, domestic abuse and sexual exploitation

## Ensure the accountability of all partners working with adults at risk of abuse:

- Seek better evidence that the SAB's activity and plans are making a positive difference for people – do they feel safer?
- Develop multi-agency performance data and Key Performance Indicators, and benchmark ourselves against others
- Ensure the voice of people who use services and their representatives help to shape professional practice
- Ensure that immediate and longer-term learning from SARs, serious incidents and from good practice identified within North Yorkshire regionally and nationally, is understood and implemented across all agencies

### Develop North Yorkshire's response to National Priorities:

- Prepare for the implementation of the Liberty Protection Safeguards and the outcome of the Mental Health Act Review (now deferred by national government to 2021/22)
- Review and monitor any action and improvement plans that result from any identified safeguarding issues from Learning Disability Mortality Reviews.

## Understand and assess the impact of changes in the strategic context within which the Board operates:

Anticipate and respond to any changes that could impact (positively or negatively) on Safeguarding in North Yorkshire, for example:

- Exiting the EU
- NHS 10-year plan
- Budgetary Pressures
- Changes to the Safeguarding Childrens' Partnership working arrangements
- The impact of Covid 19 and progress towards recovery

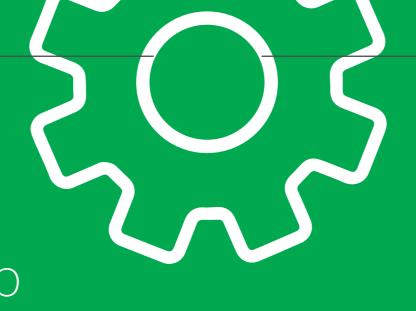
## Our Partners:

- North Yorkshire County Council
- North Yorkshire Police
- North Yorkshire NHS Clinical Commissioning Group
- Bradford District and Craven NHS Clinical Commissioning Group
- Harrogate and District NHS Foundation Trust
- Tees Esk and Wear Valleys
  NHS Foundation Trust
- South Tees Hospitals NHS Foundation Trust
- Airedale NHS Foundation Trust
- Humber NHS Foundation Trust
- York and Scarborough Teaching Hospitals NHS Foundation Trust
- Richmondshire District Council
- Hambleton District Council
- Selby District Council
- Ryedale District Council
- Craven District Council
- Scarborough Borough Council
- Harrogate Borough Council
- Independent Care Group
- Healthwatch North Yorkshire
- Community First Yorkshire
- Probation Service
- North Yorkshire Fire and Rescue Service
- North Yorkshire Trading Standards



**North Yorkshire County Council** 

## The work of the North Yorkshire Safeguarding Adults Board and its Sub Groups 2020/21



North Yorkshire Safeguarding Adults Board (NYSAB) works to protect adults who may be at risk from abuse by promoting co-operation and effective working practices between different agencies. NYSAB brings together a combination of NHS, police, local government, independent and voluntary sector and community partners seeking to ensure that adults who may be at risk of abuse are safe and well.

The Board has a number of sub groups to assist in its role, each with their own responsibility. This is a summary of the work the Board and subgroups have carried out and are looking to carry out in the future.



## Policies, Practice, Development and Legislation Subgroup (PPDL)

### The group has supported the following:

A Post Implementation Review of the Joint Multi-Agency Safeguarding Adults Policy and Procedures is planned for Health and Adult Services (HAS).

Veritau have been involved in an internal review as independent auditors to provide objective assurance. In addition to this a questionnaire has also been developed for HAS staff. A further review and update of our electronic recording system is underway. There will also be a review of the HAS Operational Guidance There are over 2000 members of staff in HAS who follow this Operational Guidance.

Safeguarding Review: A Safeguarding Review has been undertaken and staff report that they feel that the procedures are more person centred and proportionate for the person by ensuring that they are supported with decision making and supported to achieve their outcomes, in keeping with Making Safeguarding Personal (MSP).

Training update: Training has been promoted across all partner organisations throughout the year and has successfully been delivered on-line.

Training Standards: A Training Standards document has been produced for organisations to follow and advises what they need to include if they wish to develop their own safeguarding training courses for adults, young people and children. Available here: https://safeguardingadults.co.uk/learning-research/

Section 11 and Governance Audit: A section 11 and Governance Audit has been developed with the North Yorkshire Safeguarding Children's Partnership and City of York Safeguarding Adults Board and Safeguarding Children's Partnership. This will reassure the NYSAB that partner organisations have everything in place to deliver safeguarding effectively.

One Minute Guides: One Minute Guides (OMGs) have been developed with North Yorkshire Children Safeguarding Partnership (NYSCP) and North Yorkshire Community Safety Partnership (NYCSP). Partner organisations report that they find these particularly helpful.

Our OMGs are designed to provide bite sized information on key issues and areas of focus. The cover a number of areas from County Lines to Modern Slavery. All OMGs can be found on the NYSAB website: <a href="https://safeguardingadults.co.uk/working-with-adults/one-minute-guides-omg/">https://safeguardingadults.co.uk/working-with-adults/one-minute-guides-omg/</a>

Risk Notification Return Guidance Tool for providers: There has been a review of the Safeguarding Adults Decision Support Guidance, which is now called the Risk Notification Return Guidance Tool for providers. Colleagues from the North Yorkshire Clinical Commissioning Group were involved in a review of this document. This document assists providers in identifying situations that may occur whilst carrying out a service/activity which relates to a quality assurance issue. In addition, one that requires notification to the Quality and Market Improvement Team via completion of the Risk Notification Return. A number of webinars were held on Teams with Providers to raise awareness about this.

More information is available here: <a href="https://www.northyorks.gov.uk/info/risk-notification-return-guidance-tool\_and\_https://www.northyorks.gov.uk/tools-procedures-and-guidelines-adult-social-care-services-providers">https://www.northyorks.gov.uk/tools-procedures-and-guidelines-adult-social-care-services-providers</a>

Persons in a Position of Trust (PiPoT): There has been a review of the guidance which has been written for responding to concerns about Persons in a Position of Trust (PiPoT). This is where a concern relates to someone's personal life, but may impact upon their job role, if they work with adults with care and support needs. A task and finish group included work with multi-agency partners including health and police working with the local authority. For more information visit: <a href="https://safeguardingadults.co.uk/working-with-adults/nysab-procedures/PiPoT">https://safeguardingadults.co.uk/working-with-adults/nysab-procedures/PiPoT</a>

# Learning and Review Subgroup (LAR)



The main area of focus for the learning and review group this year has been to continue updating the Safeguarding Adults Review (SAR) Policy and process to make sure that we undertake our legal duties in an efficient and effective manner.

We have also reviewed our SAR policy in light of feedback received from family members and relatives who have been involved in the process of the SARs that we have carried out; particularly the sections relating to family engagement and involvement.

This feedback will help to strengthen how we engage with families and relatives during the SAR process as well as outline what their role is within the SAR process.

We will make more explicit what the purpose of a SAR is and what a SAR can and, just as importantly, what a SAR cannot do. This will help manage the expectations of all those, including families and relatives, who are involved in the SAR process.

Once the SAR reports are published, the Learning and Review Group are responsible for developing and overseeing the action plans for all statutory and non-mandatory SARs.

In 2020 / 21 work has been undertaken to implement the recommendations from two SARs, 'lan' and 'Anne', and from the 'Mrs S' Lessons Learned review.

Further details on the SARs we have carried out can be found on pages 30 and 31 of this report.

The group has also spent time reviewing previously commissioned SARs through a thematic analysis review.

As part of this review, eight recommendations were made and a number of these will require evidence and assurances from partner agencies that actions have been carried out within their organisations.

The aim of this thematic analysis is to identify themes and trends within these reviews, and to better understand which areas of practice, policy and culture either have contributed to, or have been present, during multi-agency failings in the past.

It is hoped such an analysis will identify proactive steps that can be taken by Board members to improve practice and ultimately keep adults at risk living in North Yorkshire safer.

## Performance and Quality Improvement Subgroup (PQI)



The PQI subgroup has met quarterly, meetings have been held virtually on Teams and attendance by multi-agency partners has been good.

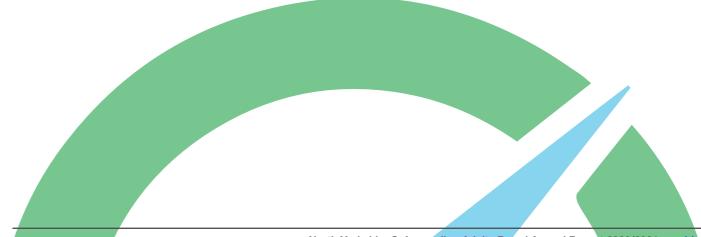
Multi-agency partners including the health sector and the police provide information and data from their organisation which relates to safeguarding. This is included in the PQI report to the Executive Group on a quarterly basis, and highlights themes and trends to inform the work of the NYSAB and improve safeguarding practice. This report is monitored by the North Yorkshire Safeguarding Adults Board.

Following implementation of the Safeguarding Policy and Procedures, safeguarding is now more person centred: the person is asked how they would like the safeguarding concern to be responded to and they are supported to achieve their outcomes. This improvement is evidenced within the performance data and is currently exceeding the national average for this indicator.

We can also see this evidenced in the case study of 'Sarah' which can be viewed here on the NYSAB website <a href="https://safeguardingadults.co.uk/wp-content/uploads/2021/07/Making-Safeguarding-Personal-Case-Study-Sarah.docx">https://safeguardingadults.co.uk/wp-content/uploads/2021/07/Making-Safeguarding-Personal-Case-Study-Sarah.docx</a>

The PQI group continues to monitor and review the data by undertaking regular audits, some of which identify whether the safeguarding procedures are being followed correctly and identify areas for learning, which will improve practice.

The Quality and Market Improvement Team are responsible for all aspects of adult social care contracting on behalf of HAS. When a concern is raised about a care provider they will work with them to ascertain what support is required, and whether contract compliance action is required to ensure a safe and appropriate quality of service is maintained,. Quality and Market Improvement Team information is discussed at the PQI subgroup to inform the overarching report and identify themes and trends.



## 780 189 503 13

## Year in Numbers

The year at a glance 2020-21

3456 (4503)

Safeguarding concerns received during 2019/20

**23**% (18%)

The decrease in safeguarding concerns received from the previous year

Pa 106 106 1432)

Number of people's personal outcomes that were fully achieved during the safeguarding adults process

We are now asking considerably more people about outcomes,

Of the **76**% of people that did express a desired outcome:

70% of these people's outcomes were fully achieved;

28% of people said their outcomes were partially achieved; and

2% of people, (32) said their outcomes were not achieved.

In England in 2019/20, 67% of people fully achieved their personal outcome.

**1** (2\*)

Number of Safeguarding Adult Reviews we have commissioned this year

**1** (1)

Number of Safeguarding Adult Reviews we have carried out this year

1590 (1374)

Number of safeguarding enquiries concluded at Quarter 4

**25**% (23%)

Neglect& acts of omission is the highest abuse type recorded for completed enquiries in 2020/21

**3518** (3305\*)

Number of Deprivation of Liberty Safeguards (DoLS) applications received

6% (n/a) The recordings of domestic abuse total 6% of abuse types and an average of 22 a month

**701** (1279\*)

Independent Sector (Care Home) continues to be the source of most safeguarding concerns

(#) 2019/2020 figures

\*\*During 2020/21, there has been a 45% reduction in the number of concerns raised by residential and nursing homes. This follows the introduction of the Joint Multi-Agency Procedures, which commenced in October 2019.

# Engagement & Communication

Over the last 12 months we have continued to build on the way we communicate and engage not only with partners and professionals but with the people who use our services as well as the general public.

The Covid pandemic means we have not been able to carry out engagement quite as planned; however, we have been creative with our approach and we have developed alternative ways to keep in touch with people and ensure they have ways to feedback.

Here are some key areas of work we have carried out in Engagement and Communications

## Joint Engagement and Communications Strategy and Supplementary Guide

The NYSAB, NYSCP and NYCSP developed a joint engagement and communication strategy to outline how the Board and Partnerships want to engage and communicate with children, young people, adults families, professionals and the wider community in North Yorkshire.

We hope that by having a joint approach across the Board and Partnerships that the whole community will understand what abuse, exploitation, harm and neglect look like as well as the roles they play in keeping people safe and promoting welfare. 'Safeguarding is everybody's business'.

Over the past 12 months we have worked to develop and implement our strategy and accompanying supplementary guide which includes the tools and templates needed to carry out engagement and communication across north Yorkshire.

The Joint Strategy and Supplementary Guide can be found here: https://safeguardingadults.co.uk/engagement-and-communication

### **Calendar of Activity**

The Calendar of Activity brings together the joint Partnership Campaigns of the NYSAB, the NYSCP and the NYCSP as well as existing campaigns and awareness days which the partnerships support. It also includes individual Board and Partnership activity.

By having this calendar we can co-ordinate our messages and awareness raising campaigns to ensure consistent messaging. Throughout 2020 / 21 we have planned and delivered Safeguarding Week, Hate Crime Awareness Week and supported over 16 local and national campaigns.

The Calendar of Activity can be found here on the NYSAB website: <a href="https://safeguardingadults.co.uk/calendar-of-activity">https://safeguardingadults.co.uk/calendar-of-activity</a>



### Website

In June 2019 we launched our website (www. safeguardingadults.co.uk) which provides information for partners and professionals as well as the general public.

The website has been really well received and has been shared as a piece of good practice both regionally and nationally.

Over the next year we will be reviewing our website, particularly in line with our commitment to co-produce accessible resource, and we will be using the feedback from the NYSAB engagement to help inform this review of the website and our suite of keeping safe resources.

Below are the analytics from 2020/2021 in comparison to the figures for the same time period in 2019/20.

		2019 / 20**	2020 / 21	+/-
	Number of overall visits	5635	9019	+3384 (+60%)
	About Us	425	667	+242 (+56.94%)
Breakdown	Learning and Research	1,269	2,226	+957 (+75.4%)
of website	Keeping Safe	2,003	2,687	+684 (+34.14%)
categories	Working with adults	924	1,942	+1018 (+110%)
	Resources	1,014	1,497	+483 (+47%)

the NYSAB website was launched in June 2019 and so these figures are from June 2019 – 31st March 2020

### **Twitter**

Social media continues to be a very important way of engaging and communicating with people not only to raise awareness and promote campaigns, but also share policy updates and work from the Board.

It has been a vital communication and engagement tool during the Covid pandemic.

Below are the analytics from 2020/2021 in comparison to the figures for the same time period in 2019/20.

As we have strengthened our work around campaigns and awareness raising, as well as listening to what information people would like us to share and how they would like to share it, the figures have increased significantly. We appreciate that this may also be due to the reliance of social media during the pandemic, but it is something we would like to maintain and build on going forward.

	2019/20	2020/21	+/-
Followers	748	982	+ 234 (+ 31%)
Profile visits	4,183	5,365	+1,182 (+28.25%)
Tweet Impressions*	83,780	197,992	+114,212 (+136.3%)
Tweet Engagements*	2,574	5,133	+2,559 (+99.4%)

<sup>\*</sup> Tweet Impressions are the number of times a Tweet by @NYSAB1 features on somebody's timeline

### **Keeping Safe Audio Guides**

Last year we published the easy read books about 'Keeping Safe' which were co-produced with the North Yorkshire Learning Disability Partnership Board and Inclusion North.

These books were really well received and have been shared as an example of best practice throughout the Safeguarding Adults Board Managers Network.

Listening to feedback from the public and professionals, as well as building on our commitment to be inclusive and accessible, we have now developed the guides in easy read formats.

The links to the audio guides are here:

- Book 1: What is abuse? https:// safeguardingadults.co.uk/wp-content/ uploads/2021/02/01-NYSAB-Keeping-Safe-from-Abuse-2.m4a
- Book 2: Speaking up about abuse https://safeguardingadults.co.uk/wpcontent/uploads/2021/02/01-NYSAB-Keeping-Safe-from-Abuse.m4a
- **Book 3: Reporting abuse https://** safeguardingadults.co.uk/wp-content/ uploads/2021/02/01-NYSAB-Keeping-Safe-from-Abuse-1.m4a



#### **Future work**

Following on from engagement work on the Mental Capacity Act (2005) and Deprivation of Liberty Safeguards (DoLS) which the Board carried out in 2018, we are now working as part of a task and finish group with representatives from Dementia Forward, Cloverleaf Advocacy, Carers Resource, Inclusion North and the Learning Disability Partnership Board. Our joint aim is to co-produce a suite of accessible resources about 'My Rights The Mental Capacity Act' and 'My Rights - Deprivation of Liberty Safeguards'.

The aim of these resources is to empower individuals to recognise when, and how, to raise concerns, and also how the legislation can be used to empower when it is implemented correctly.

With the upcoming implementation of the Liberty Protection Safeguards (LPS) there is a lot of interest in this piece of work and once the resources have been created and developed we will be launching these and sharing across North Yorkshire.

### **Working with Healthwatch**

We will be working with Healthwatch to capture the views of adults across North Yorkshire. One of the ways we will be doing this is linking in with their pre-existing surveys

The findings from these surveys will be analysed and used to support influence and service change.

<sup>\*\*</sup>Tweet Engagements are the number of times people open a tweet, watch media within the Tweet or follow a web link within a tweet

## Partnerships and Networks

NYSAB works with a number of local Strategic Boards and Partnerships:

- North Yorkshire Safeguarding Children's Partnership
- North Yorkshire Community Safety Partnership
- North Yorkshire Health and Wellbeing Board
- North Yorkshire and York Police and Crime Commissioner

- North Yorkshire and York Systems Leadership Group
- North Yorkshire Inter-Board Network
- North Yorkshire County Council

These Boards and Partnerships all have a role in leading and managing safeguarding across North Yorkshire. NYSAB works in partnership with them to identify and implement agreed collaborative initiatives.

# Local Safeguarding Partnerships (LSPs)

Scal Safeguarding Partnerships are local safeguarding meetings where partners come together. Professionals are based in Children, Adult and Community Safety services and aim to raise awareness of safeguarding in the local area and respond to local need. The groups identify learning needs, share good practice and deliver the local priorities within the Board and Partnership's business plans.

Each LSP has provided an update on the areas of work they are focusing on within their locality.

### **Harrogate & Craven**

The Harrogate and Craven LSP has worked to support the provision of safeguarding services across all organisations throughout the Covid-19 pandemic. We have used the forum as a platform for checking and supporting service delivery and looking for opportunities to reinforce areas in need of help.

The group have maintained three key themes through the past year and these are:.

- A priority on dealing with County Lines and as a consequence we have continued to provide training and awareness opportunities across the partnership for frontline staff and volunteers.
   Working closely with partners across the county to embed a robust process for appropriate use of the National Referral Mechanism for exploited and trafficked individuals.
- We have provided access to range of development opportunities made available by a cross-section of organisations and making best use of new technologies brought to the forefront through the pandemic.
- We have continued to discuss and raise awareness of the difficulties we face in providing the right support to adults at risk who access services and referrals from within Harrogate and Craven yet reside in other Local Authority or police force areas.

### Scarborough, Whitby & Ryedale

The group focused on the following work areas to promote awareness raising and empowerment including reconnecting with communities in North Yorkshire during the Covid pandemic; through partnership working and accountability;

During Safeguarding Week in June 2020, the local LSP developed an awareness package for agencies and organisations on Operation Divan and Operation Disarm in relation to knife crime.

Police work has been ongoing in relation to drug related deaths within the locality and this will be fed into the ongoing County Lines work.

In October 2020 a hate crime awareness presentation was delivered by the North Yorkshire Community Safety Partnership lead as part of the hate crime campaign/

The homeless complex needs project has successfully progressed its multi-agency work. This is a multi-agency project in collaboration with NYCC, Beyond Housing, Scarborough Borough Council and Tees Esk and Wear Valleys NHS Foundation Trust to provide intensive support and housing where identified, to adults who are rough sleeping or homeless and have substance misuse, mental health and / or general health needs.

As well as the key themes and topics listed above the LSP also worked on developing their action plan throughout the year and identifying work streams and activity for the locality.

At each LSP meeting representatives from organisations gave updates on the work they were doing in the locality with regards to keeping people safe, particularly during the pandemic.

### **Hambleton & Richmondshire**

The group has been well attended by a wide range of partner agencies who have shared their experiences to the response and recovery of the pandemic across the past 12 months. Members have developed and disseminated an understanding in relation to local activity of safeguarding concerns and services providing responses within the

community to victims of exploitation, financial and domestic abuse. Agencies have engaged in a work plan which focused on the delivery of Local Safeguarding week concentrating on promoting the Boards workshops and going back to basics of Safeguarding for the community.

### Selby

The group has focused on the following work areas to promote awareness raising and empowerment, including reconnecting with communities in North Yorkshire during the COVID Pandemic, through partnership working and accountability:

- Presentations were delivered to the group on a range of topics including:
  - o The new Multi-Agency Safeguarding Adults Policy and Procedures all organisations have now confirmed they have embedded the new safeguarding policy and procedures within their organisations. This ensures they are in line with best practice now and in the future.
  - Signs of Safety Approach a presentation was delivered by a colleague from North Yorkshire County Council's Children and Young People's Services (CYPS). The group found this presentation useful and this approach was seen to be helpful regarding transferable skills.
  - Update on new procedures regarding Persons in a Position of Trust working with Adults with Care and Support Needs. The group discussed the connectivity between this and the Children's Local Authority Designated Officer.
- At each meeting each partner organization provided a summary of the work they have undertaken in respect of their response during the COVID Pandemic and their planning for recovery. During the pandemic partner organisations have adapted their approach including working from home with some working in the office to ensure people have been supported via telephone and video, so it has been very much "business as usual."

## Safeguarding Week 2020

The North Yorkshire and City of York Safeguarding Adults Boards, Safeguarding Children Partnerships and Community Safety Partnerships worked together to deliver a virtual awareness raising campaign on how to report abuse of children, young people and adults. Safeguarding Week has previously involved local events for professionals and members of the public, however this is the first year that a purely virtual campaign has taken place.

During the week (22nd - 26th June) social media was used to promote awareness to the public and professionals, to remind people that "Safeguarding is everybody's business". Further, that concerns about abuse or neglect should continue to be reported to the respective Local Authority as normal during the pandemic.

coordinated social media campaign made use of, and sign posted to, existing resources.

As part of this #TellUsYourConcerns was used during Safeguarding Week 2020.

As part of this #TellUsYourConcerns was used during Safeguarding Week 2020.



The weekly schedule across North Yorkshire and York had a consistent theme, "How to report a concern" on social media each day, and also focused on a different safeguarding area as follows:

- Domestic Abuse
- Keeping Safe Online
- Radicalisation, Extremism and 'Prevent'
- o Radicalisation refers to the process by which a person comes to support terrorism and forms of extremism leading to terrorism.
- o Extremism is vocal or active opposition to fundamental British values, including democracy, the rule of law, individual liberty and mutual respect and tolerance of different faiths and beliefs. We also include in our definition of extremism calls for the death of members of our armed forces, whether in this country or overseas.
- Prevent is one of the four elements of CONTEST, the government's counter-terrorism strategy. It aims to stop people who are vulnerable to extremism and radicalisation from becoming terrorists or supporting terrorism. The Home Office works with local authorities and a wide range of government departments and community organisations to deliver the Prevent Strategy.

We have more information in our One Minute Guide to County Lines and Cuckooing which is available here: https://safeguardingadults.co.uk/prevent-extremism-and-radicalisation

### County Lines / 'Cuckooing'

- o County Lines is the term used to describe the approach taken by gangs originating from large urban areas who travel to locations such as county or coastal towns to sell Class A drugs. Gangs typically recruit children and young people through deception, intimidation such as threats, violence and grooming.
- O Cuckooing usually involves identifying vulnerable people who may use drugs and alcohol, or people who may be vulnerable due to mental or physical impairments, single mothers and female sex-workers. The dealers then coerce, and sometimes threaten the vulnerable person into allowing them to take control of their home so they can use it to store and sell drugs.

We have more information in our One Minute Guide to County Lines and Cuckooing which is available here: <a href="https://safeguardingadults.co.uk/county-lines-cross-border-gangs-cuckooing/">https://safeguardingadults.co.uk/county-lines-cross-border-gangs-cuckooing/</a>

### Mental Health and Wellbeing

The week was a great success with many people getting involved with the online activity and sharing the key messages and resources throughout the week.

We saw an increase in the number of people engaging with the NYSAB social media account and accessing resources via the website. This resulted in the following:

- 15,242 Twitter impressions which is the number of people who have seen the post. The Tweet with the highest number of impressions had 8,196 views, about the One Minute Guide for Prevent Extremism and Radicalisation. Feedback from professionals was they found the guide very helpful.
- 336 Twitter engagements which is when a person has engaged in a post, for example they have clicked on to follow a link, find out more information about the NYSAB or viewed a linked file.
- **37 new Twitter followers** bringing the total followers to 771 (by June 2020).

Feedback received from the campaign will also inform the information the Board produces going forwards as well as how we share this.

This was the first campaign planned using the Joint Engagement and Communication Strategy and it proved to be very effective and helped to create a collaborative awareness raising campaign.



## North Yorkshire County Council Health and Adult Services w wareness and Empowerment

- Worked in partnership to plan and deliver a safeguarding workshop on the Mental Capacity Act which included, Raising Safeguarding concerns and reporting Risk Notification Returns to the Quality and Market Improvement Team.
- The HAS Safeguarding Team have:
  - facilitated regular "Peer Support Sessions" for HAS Enquiry Officers and Safeguarding Coordinators
  - produced a regular Safeguarding
     Newsletter which promotes
     safeguarding resources to HAS staff
  - o delivered awareness raising sessions about safeguarding at Higher Education establishments
- Attended multi-agency forums and Partnership Boards

#### Prevention

- The Post Implementation Review (PIR) for the Joint Multi-Agency Safeguarding Adults Policy and Procedures is underway. The focus is making sure that the Safeguarding Policy and Procedures have been implemented successfully within HAS.
- The safeguarding team and training and learning team, have promoted the updated safeguarding competencies for level 3 enquiry officers and level 4 safeguarding coordinators within HAS.
- The use of easy read guides and safeguarding resources has been promoted.
- Quality and market support meetings have been implemented to review and respond to quality issues identified internally or by partner agencies and assess the level of support/intervention required. It is a collaborative approach to support the care market, aims to promote a pathway to outstanding, improving outcomes, and lived experiences to those accessing services

### **Protection and Proportionality**

- HAS is undertaking specific work regarding antiracist practice, including the development of an "anti-racist 'pledge' and anti-harassment policy".
- The safeguarding DASHBOARD has been reviewed and updated to support the Safeguarding Adults Collection (SAC) of data to the Department of Health and Social Care (DHSC) and enables data to be regularly reviewed by HAS and the NYSAB partners to assure quality, improve safety and quality in adult safeguarding.
- The Domestic Abuse Stalking and Harassment Risk Assessment (DASH) has been built in to the electronic recording system, for safeguarding practitioners to use within HAS when responding to concerns about domestic abuse.

## Partnership Effectiveness and Accountability

- The following sessions are offered to support HAS practitioners:
- Safeguarding peer support an opportunity for safeguarding coordinators and enquiry officers to access the skills, knowledge and confidence to develop and deliver good practice when working with adults at risk.
- o Practice peer meeting an opportunity for practitioners to work through practice queries, share knowledge / ideas / experience and learning and open up opportunities for shadowing and more robust joint-working.
- o Practice support meeting a valuable resource available to practitioners and their managers that provides a forum to discuss complex practice situations. The meeting attendees work in partnership to find a way forward to support individuals achieve their outcomes and manage identified risks.
- An internal safeguarding tactical advisory group has been implemented and meets regularly. This provides a forum for discussing and action planning issues, which are impacting on safeguarding practice.
- Regular safeguarding updates, which are relevant to safeguarding practice, are provided at the care and support managers forums.

### 'Keeping everyone safe' in 2020/21'

### During the pandemic:

- HAS restructured the way that operational teams responded, including the introduction of command centres, response and delivery teams as well as introducing new operational hours and new assessment tools.
- Home working provided the opportunity to roll out at scale technological solutions to support virtual teams, virtual assessments using apps such as WhatsApp and improved technology in care settings.
- The Quality Market Improvement Team maintained good communication and offered support to provider services.
- Our Quality Improvement Team (QIT) provided additional support and resources to providers, depending on what was required.
- Intelligence and risks regards care
  provider services have been shared at
  silver and gold meetings. These are multiagency meetings where solutions can
  be found, decisions on guidance made
  and additional actions are agreed.





## North Yorkshire & York NHS Clinical Commissioning Groups (CCGs)

### **Awareness and Empowerment**

- GP Safeguarding leads network meetings were changed to online during the pandemic but as in previous reports have continued to be well attended. The meetings offer additional specialist training and support for the dedicated safeguarding practice leads in each GP surgery.
- The Health Partnership Group continued as a virtual meeting providing valued peer support and an effective mechanism for disseminating and discussing local and national Page safeguarding issues and sharing best practice.
  - All training packages were adapted to be delivered virtually during the pandemic and the CCG safeguarding team have delivered training to 465 Primary Care staff on domestic abuse, stalking and harassment; learning from local adult case reviews; working with adults who self-neglect and an overview of Liberty Protection Safeguards.
- Level 3 safeguarding adults initial training has been delivered to GP Practice and CCG staff with 41 attendees across two events. Additional training has been delivered to administrative staff on safeguarding awareness and management of safeguarding information in GP practice.
- The safeguarding team contributed to arrangements for safeguarding week in June 2020 with the new format of a narrated presentation on self-neglect and the newly published guidance was disseminated to all practice safeguarding leads to share with practice colleagues.

### **Prevention**

- Providing the right safeguarding specialist support for GP practices and provider organisations has been key during the pandemic. Measures taken by the CCG safeguarding team have included:
- Extended hours of work by team members to provide safeguarding advice before and after usual surgery hours.
- Guidance developed for 'safeguarding at a distance' to support GPs undertaking virtual consultations to spot potential signs of abuse
- Dissemination of the Self Neglect Practice Guidance.
- Development and dissemination of new safeguarding bulletins for provider organisations as a summary document of safeguarding information to share in a timely way; cut down on email communication; and support practitioners who were redeployed away from their specialist roles into frontline clinical work.
- Regular provision of a safeguarding summary bulletin for primary care staff.
- Audit of the MAPPA process evidenced robust information sharing with Primary Care.
- Primary Care engagement in the MARAC process now well-embedded.
- Working together with multi-agency partners to share concerns regarding the impact of the pandemic on care providers and people with a high level of need and additional vulnerabilities – reducing the risk of abuse, neglect and self-neglect







### **Protection and Proportionality**

- The CCG and Primary Care safeguarding team support enquiry work where complex health issues are a predominant feature and where a multi-agency response to high-risk cases is required.
- The team have been involved in almost 100 section 42 enquiries in 2020/21 with the locality teams across the North Yorkshire region (a small decrease from 110 cases in 2019/20). The main categories of abuse in cases with CCG involvement have been neglect or self-neglect and physical abuse.
- The safeguarding team have continued to offer support and advice to practitioners in respect of actions required for potential safeguarding concerns. The number of calls for advice and support remained at the same level as the previous year.
- The safeguarding team work closely with health colleagues providing safeguarding advice and risk-management support where required for patients in receipt of Continuing Healthcare Funding.
- The number of quality assurance visits reduced significantly in 2020 as the team worked remotely from March and care homes adhered to the national lockdown and closed their doors to all visitors in all but exceptional circumstances. The team worked with partners to complete virtual assessments where concerns were identified.
- A joint adults and children CCG policy for Managing Allegations Against Staff was approved in October 2020; providing a clear process alongside the NY SAB Persons in Positions of Trust (PiPoT) procedures.

### **Partnership Effectiveness** and Accountability

- From April 2020 North Yorkshire CCG became the employing organisation for the safeguarding team for both North Yorkshire and Vale of York CCG. An internal audit was completed in October 2020 which demonstrated significant assurance on the effectiveness of safeguarding arrangements in place including compliance with statutory requirements.
- A new Specialist Nurse for Primary Care was recruited in May 2020 and a new Safeguarding Officer in October 2020. Both recruits have added significant experience to the team from previous roles.
- Local delivery of the Learning Disability Mortality Review Programme (LeDeR) was maintained by the safeguarding team until transfer of the programme to the CCG Director of Transformation. The safeguarding team continue to provide administrative and project support and the Designated Professionals are active members in the steering group.
- The NY CCG Chief Nurse is the executive member of the NY SAB and the CCG Designated Professionals and Primary Care Team have continued active roles in NY SAB and all its subgroups.
- Safeguarding across the developing Humber, Coast and Vale Integrated Care System has been strengthened by regular meetings of the Safeguarding Designated Professionals with the development of shared actions and outcomes.
- The Designated Professionals became full members of the Safeguarding Adults national network (SANN). Led by the NHS England national team the network has provided a weekly forum to discuss and action safeguarding issues of national and local significance.

# Bradford District and Craven NHS Clinical Commissioning Group (CCG)

### **Awareness and Empowerment**

- In response to the Covid 19 pandemic and remote working Safeguarding training has been developed and delivered by the safeguarding team to CCG staff via the virtual platform of Zoom.
- Our Named Doctor and Specialist Practitioner:
   Safeguarding Adults have developed and
   delivered a wide range of training, including
   the role of carers in safeguarding to GPs,
   Practice Safeguarding leads and GP
   Registrars via the virtual platform of Zoom.
  - Information has been made available electronically to Primary Care staff, including guidance on virtual examination and Domestic Abuse.
- Development of and system wide sharing of a Mental Capacity Act and vaccination aide-memoire to support practice.

### Prevention

- In light of Covid 19 the CCG safeguarding team have supported the assessment of the impact of numerous service changes in relation to safeguarding adults.
- We have supported the safeguarding aspect of the new carer's health check template in SystmOne for Primary Care.
- We have worked with partners to identify and respond to safeguarding issues as they emerged during the pandemic, using regular meetings and strengthening relationships.
- Regular newsletters have been circulated to Primary Care including information about Prevent and Domestic Abuse.
- We contributed to the sharing of domestic abuse information at Covid testing sites and vaccination centres.
- To support our managers we have delivered training to support them to routinely enquire about domestic abuse in return to work interviews

### **Protection and Proportionality**

- Our Personalised Commissioning Team has made timely applications for community deprivation of liberty cases to the Court of Protection to ensure actions and restrictions are proportionate and necessary.
- Development and delivery of Mental Capacity
   Act Masterclasses to provide staff across the
   health economy with a greater understanding
   of case law and application in practice.
- We have developed a strategy to support the implementation of the Liberty Protection Safeguards in collaboration with partners across the health economy.
- We have provided expert advice and support to primary care staff.

## Partnership Effectiveness and Accountability

- The CCG successfully transitioned from 3 CCGs to 1 CCG in April 2020.
- We have successfully recruited into the posts of; the Designated Nurse: Safeguarding Adults following the retirement of the previous post-holder; the newly created Specialist Practitioner: Safeguarding Adults post and; the MCA/Liberty Protection Safeguards Lead.
- Our Health Safeguarding Adults group has provided leadership and mutual support to safeguarding adults leads across the health system.
- In light of the Covid 19 pandemic we have adapted our safeguarding and quality systems to monitor our providers and how well they are doing in protecting people from abuse and neglect.

### 'Keeping everyone safe' in 2020/21'

- We have been responsive and worked in partnership across the health and social care system to support partners and seek assurance that safeguarding adults remained a priority during the pandemic.
- We have strengthened relationships within the CCG and multi-agency partnerships to ensure safeguarding adults is at the centre of decision-making, including service changes as a result of the pandemic.









## North Yorkshire Police

### **Awareness and Empowerment**

### **Key Achievements**

2020/21 has been a unique year and though the difficulties of COVID are obvious, North Yorkshire Police have continued to promote internally and externally the importance of Safeguarding particularly focusing on reports of vulnerability that include:

- Domestic Abuse
- Concern for Safety and Mental Health related incidents.
- Exploitation (Adults and Children)

North Yorkshire Police have continued to work with our partners in a 'Business as usual' approach wherever possible adapting to new ways of working via advanced technology.

### **Prevention**

### **Key Achievements**

North Yorkshire Police recognise those victims suffering domestic abuse, exploitation and mental health episodes are particularly vulnerable and isolated under normal circumstances, the pandemic and the restrictions may have exacerbated this. North Yorkshire Police have trained an additional 68 PCSO's to carry out follow up domestic abuse visits, domestic violence disclosure training and victim safety planning during 2020 with a further 28 PCSO's being trained in 2021.

In the last year further investment has been secured enabling North Yorkshire Police to develop our safeguarding response which has included:

- An increase of Domestic Abuse Officers.
- The creation of a dedicated stalking intervention Team.
- The further recruitment of Domestic Abuse

Court Presentation officers dedicated to the applications of protective civil orders, and those introduced by the newly enacted Domestic Abuse Bill.

- Further development of Missing from Home (Adults) promoting the Herbert Protocol and the Ellam Protocol.
- Daily reviews are being completed on all crimes committed against victims aged 65 years and over to ensure all safeguarding and vulnerabilities are addressed.
- Additional resources to Develop an Adult Multi Agency Safeguarding Hub
- A dedicated Problem Solving Team based within the Partnership Hub.

North Yorkshire Police have invested in the Domestic Abuse Matters training provided by Safe lives. The training will be rolled out throughout 2021. The training is a comprehensive package starting with a three day train the trainer course to enable resilience across the force to embed within our training offer, First responder training follows ,with operational staff and a Domestic Abuse champions course, concluding with a Force Health check.

### **Protection and Proportionality**

### **Key Achievements**

Communication to police officers and staff had been undertaken in Q4 in readiness for the new victim code which was implemented on the 1st April 2021. The new Victim Code outlines 12 overarching rights for victims that are easy to understand. The code outlines the minimum levels of support that victims of crime should expect to receive from the police and other criminal justice agencies and to make sure they have access to the best possible support when they need it. The rights are applicable to victims of all criminal offences.

The Code also includes enhanced rights to provide additional support for victims who are assessed as:

- vulnerable or intimidated
- persistently targeted
- victims of the most serious crime (including bereaved close relatives)

The Code includes the right to be offered support when a victim reports a crime to the police. This includes an initial victim needs assessment which helps identify those who are entitled to receive enhanced rights.

### Partnership Effectiveness and Accountability

### **Key Achievements**

- MARAC (Multi Agency Risk Assessment Conferences) North Yorkshire Police records show that MARAC meetings have increased annually and consequently there is a growing requirement for the support and commitment for this important part of safeguarding from our partners.
- North Yorkshire Police are actively engaged and committed to the North Yorkshire Safeguarding Adults Board.
- North Yorkshire Police are actively engaged in the coordination and participation of Safeguarding Week which has become an expected and embedded feature in the North Yorkshire Police Calendar.
- We have worked with partners to deliver webinars and workshops on Topics such as Fraud, Domestic Abuse, and County Lines

### 'Keeping everyone safe' in 2020/21'

North Yorkshire Police recognise the last year as an extremely difficult one for so many people. The unprecedented Public Health emergency has really highlighted the positivity and enthusiasm from our staff, Partner agencies and the Public, in helping keep our most vulnerable members of the community safe throughout this pandemic.

During the COVID pandemic North Yorkshire Police have:

- Held fortnightly Domestic Abuse tactical meetings to identify and monitor spikes/ trends early and being able to plan and respond accordingly with Partners. These meetings were initially held weekly during the first lockdown.
- Participated in the Multi Agency COVID Response meetings.
- Joined the Employers' Initiative on Domestic Abuse, along with other high-profile organisations, the aim to share best practice and improve our support to employees.
- Increased our engagement of and with the public on social media platforms to enhance visibility and reassurance during COVID restrictions.
- Introduced a variety of ways using technology to ensure staff can discuss their cases, seek advice and supervision, in order to offer the same service to the Public.
- Submitted 3120 concerns for Adults in 2020.
- The Office of the Police, Fire and Crime Commissioner has reported a 30% increase in compliments about the police during the COVID pandemic.

You can find all non-statutory partner statements on our website https://safeguardingadults.co.uk/partner-statement







# Safeguarding Adults Reviews and Lessons Learned Review

Section 44 of the Care Act 2014 states that we must carry out a Safeguarding Adults Review if certain criteria are met.

The aim is not to apportion blame to any individual or organisation but to learn lessons where an adult, in vulnerable circumstances, had died or been seriously injured, and abuse or neglect is suspected. In the past 12 months the North Yorkshire Safeguarding Adults Board have carried out one SAR - Anne. We have also worked in partnership with another SAB to complete a SAR for a person who briefly lived in North Yorkshire. The Learning and Research group has also conducted a number of practice reviews where the statutory criteria was not met.

addition, we have recently commissioned a further SAR. We will complete this within the ming months and the findings will be published in the NYSAB 2021/22 Annual Report.



#### SAR 'Anne'

As agreed with her family, the pseudonym of 'Anne' was used for this review. The review looked at the actions of the agencies involved in supporting Anne, a woman who died in 2018 due to accidental drug toxicity.

It looked specifically at the multi-agency response to Anne's needs in the period prior to her death. We thank Anne's family for their help with this review during this difficult time for them.

The report sets out 10 recommendations to the individual agencies involved and the NYSAB as a whole, all of which are accepted by the NYSAB in full and work is now underway to implement these recommendations.

In response to recommendations one and five within the report, the NYSAB has commissioned two external independent reviews.

The first of these reviews will look at the supported housing accommodation arrangements to identify risks and opportunities, with a view to influence changes to policy at regional and national level.

The second review will be undertaken to look at the Drug and Alcohol Recovery Service discharge process where existing concerns of substance misuse are present in service users.

The SAB will publish a delivery report in September 2021 which sets out what agencies have done in response to the recommendations made.

The full 'Anne' SAR report, including all recommendations, can be found here on the NYSAB website: https://safeguardingadults.co.uk/learning-research/sar-anne/

### SAR 'lan' and Mrs S Action Plans

During 2020/21, the NYSAB has overseen the completion of two action plans, one in relation to the Lessons Learned Review for Mrs S. and one for the lan SAR.

Delivery reports for both were published on the NYSAB website in September 2020.

They explain the changes made in response to these reviews, including the introduction of new multi-agency policies for complaint management, improving Mental Capacity Act 2005 practice, and sharing information with other agencies.

A 7-mnute briefing for SAR 'lan' can be found in Appendix B and also on the NYSAB website along with the SAR report at https://safeguardingadults.co.uk/learning-research/sar-ian

The lessons learned review for Mrs S along with the Independent Health Review carried out by the CCG can be found here on our website https://safeguardingadults.co.uk/llr-mrs-s

All of the NYSAB's completed reviews can be read in full on our website: https://safeguardingadults.co.uk/learning-research/nysab-learning/



## Strategic Priorities 2021-23

### The Board agreed the four following priorities for 2021-23

As it is proposed that the priorities listed 2021 – 23; there will be further opportunities to review these priorities at the Board's development day later in the year.

Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

This priority's focus remains on safeguarding being everyone's business and engagement and communication. As the focus moves away from responding to the pandemic, the Board will also look to refresh the connection with Healthwatch, as well as build on the continuous work with the LD community, specifically looking at areas the SAB has successfully adopted and to encourage these as best practice for all partners.

There is also a commitment to making the Local Safeguarding Partnerships (LSPs) more effective and to have a stronger connection to the Board.

i. Ensure multi agency safeguarding policies and procedures are line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

This builds on the current priority regarding policies and procedures.

There is the possibility for a potential revisit for multi-agency working regarding adult safeguarding

Preparation for Liberty Protection
Safeguards (LPS) will be part of this priority.

iii. Ensure a stronger partnership approach and accountability for the prevention of abuse

This priority focuses on the effectiveness of partners' joint working; relationships with the North Yorkshire Children Safeguarding Partnership (NYSCP) and Community Safety Partnership (CSP); relevant connections with other areas that impact on adults for example modern slavery and suicide prevention, particularly younger people and those in transition".

The Board needs to look at better data: the sharing of intelligence, qualitative

data as well as performance management.

A specific area of focus for the Board and its sub-groups will be to seek assurance about effectiveness of addiction services to adults at risk, as this has been a recurring theme from SARs and to review the recommendation around housing from the 'Anne' SAR.

iv. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

This includes LPS; learning from SARs; Mental Health Act (MHA) review implications; LeDeR implications; seeking opportunities to learn from others about best practice through peer review / benchmarking; as well as being connected to Integrated Care Systems; and being fully appraised and engaged in Local Government Reorganisation (LGR).

For accessible vesrions of our strategic priorities visit https://safeguardingadults.co.uk/strategic-priorities

## Attendance Record

Organisation	Designation	June 2019	September 2019	December 2019	March 2020
North Yorkshire County Council	Independent Chair	Y	Y	Y	Υ
County Council	Corporate Director of Health and Adult Services	Y	Y	Y	N
	Assistant Director	Y	Y	Y	Υ
	Director of Public Health	N	N	Y	N
	Public Health Consultant	Y	Υ	-	Υ
North Yorkshire Police	Deputy Chief Constable / Assistant Chief Constable	Y	Y	Y	Υ
NHS Clinical Commissioning Groups (CCGs)	Designated Professional for Safeguarding	Y	Y	Υ	Y
Bradford District and Craven CCG	Designated Professional for Safeguarding	Y	Y	Y	Y
Harrogate District Foundation Trust (on behalf of Acute and Community Trusts)		Y	Y	N	Y
Tees, Esk and Wear Valleys NHS FT		Y	Y	Y	Y
Richmondshire District Council (on behalf of Borough/District Councils)		Y	Y	Υ	Y
Community First Yorkshire		Y	Y	Y	N
Healthwatch		N	N	Y	N
Independent Care Group		N	Y	Y	Y
Legal Advisor to the Board		Υ	N	Υ	N
Probation Service		Y	Y	Y	N
Trading Standards		N	N	N	N
North Yorkshire Fire and Rescue Service		Y	Y	Y	Υ

## Financial Record

### **Funding**

The NYSAB Budget is made up of contributions from the three statutory partners – the County Council, North Yorkshire Police and NHS. As well as direct funding, the NYSAB is also provided with services 'in kind' by a number of agencies.

Income 2019/20	
North Yorkshire County Council	£146,587
North Yorkshire Police	£20,000
North Yorkshire CCGs	£20,000
Total	£186,587

D W	
Expenditure 2019/20	
Independent Chair	£9,600.00
Staffing	£168,543
Supplies and Services	£4,548
Safeguarding Adults Review	£1,944.00
Total	£186,587

# Appendix A: SAR 'lan' 7-minute briefing

## North Yorkshire Safeguarding Adults Board

### Section 1 What is a Safeguarding Adults Review (SAR)?

A SAR is a multi-agency review process, which seeks to determine what relevant agencies and individuals involved could have done to have prevented harm or death from taking place. It will establish whether there are lessons to be learned and promote effective learning and improvement to prevent future deaths or serious harm happening again. A SAR should reflect the six safeguarding principles of empowerment, prevention, proportionality, protection, partnership and accountability

## 7 Minute Briefing Safeguarding Adult Review: Ian

### Section 2 Background

lan was a 47 year old gentleman who had a diagnosis of Schizophrenia (unspecified) and a history of involvement with mental health services dating back to 1995. In June 2014, Ian became homeless and deterioration in his mental health, with an associated risk of suicidal thoughts, led to an admission into hospital. He was receiving care and support under the 'Care Programme Approach' (CPA) and went on to live in supported accommodation under the provisions of Section 117 aftercare. On 12th April 2017, Ian was found dead at his flat in Harrogate after taking his own life.

### Section 7 Key learning: Support planning

There was a lack of an effective support plan in place for lan whilst he was residing within supported living accommodation. This would have supported the CPA process and given clear guidance to staff who were supporting lan. Comprehensive support plans are to be in place for all vulnerable people who may take up residence at premises owned or managed by the Council.

## Section 6 Key Learning: Professional Challenge

There is clear evidence throughout the review of a lack of professional challenge. There are many instances where records indicate staff from different organisations did not agree on a course of action but these concerns are not raised or escalated. All agencies are to be aware of when and how to use professional challenge / curiosity and have effective guidance and training to support.

click here



### Section 5 Key Learning: Care Programme Approach

lan was receiving care and support under CPA. There were elements of the CPA which were not followed in line with current guidance.

Organisations with responsibility

Organisations with responsibility for CPA planning are to have effective systems in place to scrutinise the review processes for identification and management of risk.

## For the full SAR report

### Section3 Key Learning: Mental

There were early warning indicators during lan's contact with services that would suggest a possible deterioration in his mental health. It is important that all agencies recognise that deterioration in an individual's mental health does not always manifest itself with a crisis episode. All agencies are to ensure that mental health training is of sufficient quality and available to all staff and included within their contractual requirements

## Section 4 Key Learning: Information Sharing

It is acknowledged within the SAR that information was shared and stored differently across the agencies involved in supporting lan. The sharing of, and access to, this information is vital when working collaboratively to provide the appropriate level of support to individuals in their services. Guidance for effective information sharing is to be followed and can be found within the Safeguarding Adults Joint Multi-Agency Policy and Procedures and Information Sharing Agreement.

The Joint Multi-Agency Policy and Procedures can be found **here** 

## North Yorkshire Safeguarding Adults Board Annual Report 2020/2021

## Contact details:

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Email: nysab@northyorks.gov.uk
Web: www.safeguardingadults.co.uk

## Making safeguarding everybody's business in North Yorkshire

### Contact us

North Yorkshire County Council, County Hall, Northallerton, North Yorkshire, DL7 8AD

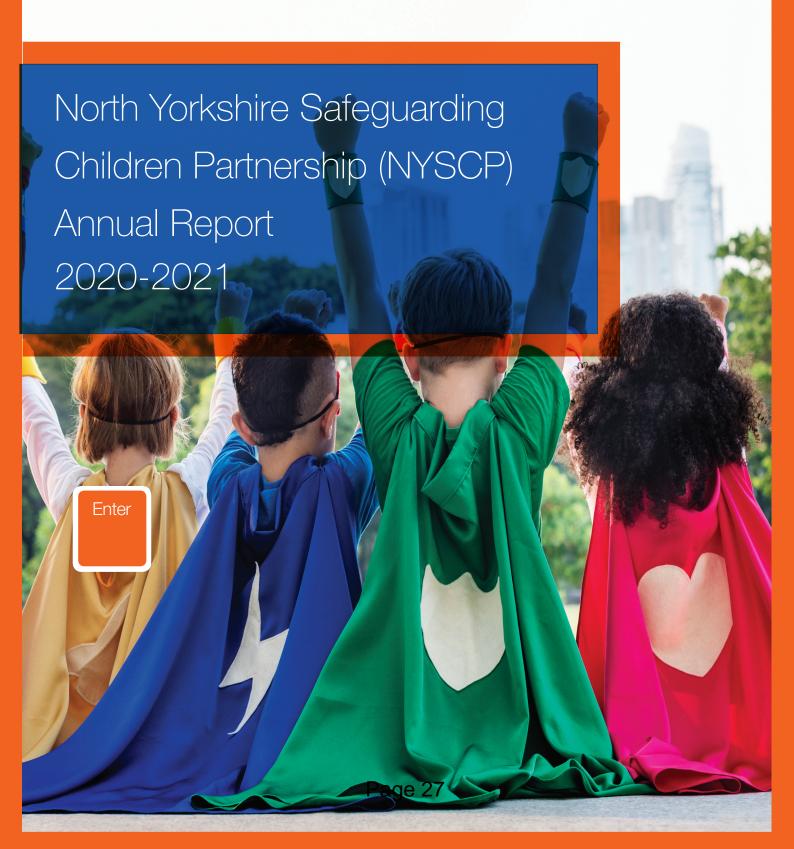
Our Customer Service Centre is open Monday to Friday 8.00am - 5.30pm (closed weekends and bank holidays). Tel: **01609 780 780** email: **customer.services@northyorks.gov.uk** web: **www.northyorks.gov.uk** 

If you would like this information in another language or format please ask us.

Tel: 01609 780 780 email: customer.services@Hortnyorks.gov.uk







## Contents

## Welcome to the North Yorkshire Safeguarding Children Partnership (NYSCP) Report

### **Executive Summary**

This report summarises, reflects on, and presents formal scrutineer's assurance regarding the work of the North Yorkshire Safeguarding Children Partnership (NYSCP) between 01 April 2020 and 31 March 2021. This covers the first full financial year of operation by the NYSCP, which succeeded the Local Safeguarding Children board (NYSCB) from September 2019, half way through the previous financial year. All details about the work of the Partnership and the materials it presents to professionals, children and young people, their parents carers and communities, and the comprehensive and complex network of services that work with them, are available on the NYSCP website at www.safeguardingchildren.co.uk

The Partnership is a statutory body, led by an Executive, which I chair in addition to being NYSCP's Independent Scrutineer. The Executive is led by the County Council, North Yorkshire's Clinical Commissioning Groups and North Yorkshire Police, each represented by staff sufficiently senior as to be able speak with authority for and approve decisions on behalf of their organisations. It is also contributed to by a small number of representatives: lead Officers from key services in all three Statutory Partners, the County's current Tier 2 Local Authorities, and the Voluntary Sector.

The NYSCP carries coordination and accountability responsibilities which were previously covered by both the NYSCB and the now-closed Children's Trust. This report however focuses largely on the work previously covered by NYSCB, with plans to expand the agenda in coming years to cover more of the ground covered by the former Children's Trust. NYSCP is becoming the accountable and report-receiving and approving body for work under all 4 Priorities in Being Young in North Yorkshire.

The report summarises my activity, in chairing and attending the Executive and in covering, as a participant observer, the Partnership's subgroups.

These cover the following:

- Multi-Agency Criminal Exploitation Groups, at both strategic (countywide) and operational (one in each of the seven Districts) levels
- Local Safeguarding Practice Review Group, which reviews are undertaken where there are concerns about safeguarding, and that the Partnership and each agency in it respond
- Learning and Development Group, which draws on what the two strands above find and steers the learning and professional development offered to ensure that professionals continue to learn, across boundaries between them as well as within each one
- Practice Development Group, which works to ensure deeper whole-system learning takes place and is sustained.
- Shared with City of York LSCP: Child Death Overview Panel (CDOP) which contributes to what is to be learned when a child dies whether expectedly or unexpectedly, and Child Death Review Panel which ensures professionals, especially in medical disciplines, reflect on and can give assurance regarding what was or could have been done in the circumstances around a child's death

The report presents my observations of, and any recommendations regarding, how well the work entailed in safeguarding children and young people has been undertaken and assured in 2020-2021, an unprecedentedly challenging year in terms of challenges to all services caused by the Pandemic that has taken up the entire year under review.

It looks ahead to the 2021-2022 year which is partway through as this report is published; recommends that the agenda of NYSCP expands to cover universal as well as targeted and specialist services and issues; looks forward to a county with one unitary Council from 2023 onwards; casts forward to postpandemic practice and partnership working.

The report concludes with my confirmation, as Working Together 2018 statutory guidance requires, that NYSCP is ensuring that as far as possible, all of North Yorkshire's children and young people are kept safe: the majority in their families, schools and communities, and experiencing success in all four areas of Being Young in North Yorkshire.

I give formal assurance that where children or young people require additional support, or where more formal interventions and statutory provision are required, North Yorkshire's services at both tiers of local government and in partner bodies largely do well for the county's young citizens. I am also clear that when things go wrong for a child or young person, agencies are quick to respond and consistently open to rigorously challenging both themselves and each other, so that matters improve and services develop, having learned the required lessons.



**Dr Maggie Atkinson**Chair of NYSCP Executive and Independent Scrutineer

## Introduction

This report covers what I have observed as both Chair of the Executive and Independent Scrutineer of the NYSCP in the financial year 2020-2021. Inevitably the report is influenced by work done by all partners to ensure children's and young people's safety and wellbeing during the continuing Covid 19 pandemic. It reflects on work by partners who, since March 2020, have largely worked remotely rather than face to face. It also reflects on a range of non-Covid-19 issues, given much work with children and young people has continued uninterrupted, albeit adapted to circumstances.

As Executive Chair and Independent Scrutineer I present assurance that the County Council, District Councils, CCGs, Police, OFPCC, other partners and relevant agencies, have done far more than simply stand by children and young people in challenging times since Spring 2020. They have sustained the development of the Partnership at subgroup and Executive levels, to keep children and young people as safe as possible. In many services this has been seen in staff working longer hours than normal. There was no travel between appointments for much of 2020-2021, the corollary being that whilst this is an efficient way of working, staff moved between meetings in unbroken strings, in long working days. This presents challenges to stamina and work-life balance that will go on being addressed post-pandemic.

Staff and leaders are aware that as well as challenges, gains have arisen during the pandemic. They are determined to maintain a good deal of remote working and the efficiencies it brings, and to work on a longer term programme that accepts ways of working will need to go on using "hybrid" meeting models that mix remote working with meetings face to face. Covid 19 may be with us for a long time in endemic form. What services do with each other, children and young people, goes on regardless across North Yorkshire.

The NYSCP's model, terms of reference for and meeting schedules of the Executive and subgroups, along with a great deal of material that guides and supports professionals, parents or carers, and children and young people themselves, are all available on the partnership's website at www.safeguardingchildren.co.uk

In 2020, government asked Sir Alan Wood to review Local Safeguarding Children Partnerships, notwithstanding that the review was launched less than a year after most MASAs were launched and was published in the midst of a pandemic that had inevitably influenced practice and partnerships. It sets out some lessons that have emerged, which should be considered alongside this Annual Scrutineer's Report. In the same way, so should the Annual Report from the National Children Safeguarding Review Panel at the Department for Education.

North Yorkshire's developments and partnership practice are well within the range of what both Sir Alan Wood and the National Panel consider good practice.



### My Combined Independent Executive Chair and Scrutiny Role

I open this section with a note exercising Scrutineer powers, rather than as Chair of the Executive.

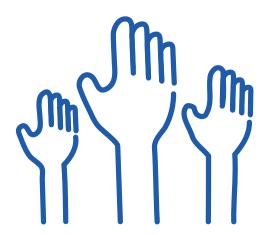
As NYSCB closed and NYSCP launched, the county stood down its Children's Trust which had been created, as in every top tier Local Authority area, after the 2004 Children Act and 2003's Every Child Matters Green Paper. The Children's Trust covered all elements of childhood and services from Universal (maternity, early years, schools, GP and 0-19 health, youth services, faith, community and voluntary bodies and more) through targeted services providing early interventions, to statutory services in SEN/D, social care and health.

LSCBs replaced, and expanded the remits of, Area Child Protection Committees (ACPCs.) LSCBs ran from 2005 to September 2019 and focused on safeguarding issues, largely driven by social care and child protection concerns and trends, but with a requirement to oversee universal and targeted services' and settings' work on safeguarding.

The NYSCP took up the Children's Trust's remit as well the NYSCB's. NYSCP Executive agendas are gradually expanding to ensure a focus on what the Children's Trust steered, across all five national Outcomes set out in the Children Act 2004 (Stay Safe, Be Healthy, Enjoy and Achieve, Make a Positive Contribution, Achieve Economic Wellbeing.) The first NYSCP Annual Report (2019-2020) was entirely focused on the safeguarding agenda that NYSCP inherited from NYSCB, given there was a closing annual report from the Children's Trust. As a result NYSCP's 2019-2020 report contained text from me alone, as Scrutineer.

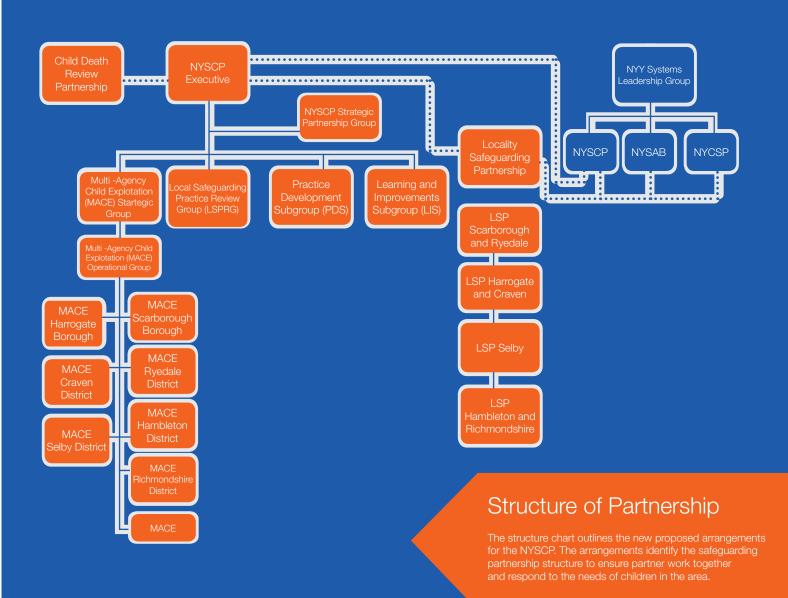
This Report is the first that covers a financial year in which both the Children's Trust and the NYSCB's previous agendas are covered by NYSCP. However, my scrutiny in 2020-2021 has covered only the Executive and the subgroups of the NYSCP as per its structure diagram on page 7. These do not include steering and reference bodies which cover education for all North Yorkshire children and young people; 0-19 health provision; youth and community, or other universal services.

As this report is presented, partners are in discussion on ensuring all themes in "Being Young in North Yorkshire" are part of a published annual report for 2021-2022 and subsequent years.



## My Work for North Yorkshire Safeguarding Children Partnership (NYSCP)

NYSCP's published structure is in the diagram below. The Executive meets for half a day per meeting six times a year. Throughout 2020-2021, all meetings of both the Executive and subgroups were held online.



Executive meetings follow a standard pattern. On an annual rota, leaders from both commissioning and delivery bodies are required to attend the Executive to present and be questioned on their activity reports. They consider what they need to draw to the Executive's attention as both successes and challenges, and look both back on what has happened since their last report, and forward to what they expect in the period to come. The Executive is expected to have read all reports and considered questions or comments members may have. Discussions cover these, and reach agreed conclusions, which are duly recorded. If further information is required or matters need to come back to the next Executive. this occurs. On a similarly rota, we receive detailed reports from the Chairs of each NYSCP subgroup (see structure), and the shared North Yorkshire and City of York Child Death Review Partnership (CDRP). The Executive discusses reports, notes the contents, and decides on any actions requested or required.

In the diagram there are missing themes, regarding elements of childhood or youth not directly connected to safeguarding, but featuring in "Being Young in North Yorkshire." These would have been covered by the Children's Trust. For example, the Assistant Director at NYCC whose remit covers education learning and skills interacts with schools and other services covered by her remit. Some themes come to the Executive, such as Elective Home Education or school attendance and exclusions. However these matters are not represented in NYSCP's published structure, and I have not yet attended any subgroups covering her remit. There is now no other countywide Partnership body than NYSCP that takes as its core business issues such as attainment and achievement. Any review of the diagram above, which represents what NYSCP looked like in September 2019, should consider creating a new visual representation showing all elements of work on childhood, so that the whole childhood agenda is covered by an accountability and partnership framework under NYSCP.

On an agreed annual rota, the Executive discusses activity and assurance, risk assessment and management reports from providers in the Health economy, youth bodies including those run by the voluntary and community sector, and other organisations working with children and young people. These groups present to the Executive because they cover issues that the Executive needs to decide on or direct; or because there are issues which have arisen that need a problem-solving discussion to resolve matters.

At every Executive, if there are issues concerning cases of concern where a child or young person has not been kept as safe as they should have been, or safeguarding problems serious enough to require a Local or Rapid, or externally commissioned Local Safeguarding Practice Review, the agenda includes a discussion of progress, where the Executive notes or agrees either emerging or final lessons learned. Guided by the Local Safeguarding Practice Review Group that does this challenging work in detail and effectively, the Executive approves contacts with the National Safeguarding Practice Review Panel, signs off reviews of which there have been a number in 2020-2021, and keeps critical track of what the proof is that lessons are being learned when something goes wrong for a child. These reviews have all been conducted with great partnership commitment, thoroughness and diligence, and the Partnership's judgement on whether a Rapid Review or Local Learning Review should move on to be a Local Safeguarding Practice Review has always been accepted by the National Panel. Where an individual agency identifies a need to investigate it, the Executive is also kept aware of the progress in and lessons learned from single agency Serious Incident Notifications, investigations and reports

The Executive also takes a considered view on and makes shared decisions about all matters likely to affect children and young people either for good or ill, and seeks examples of good practice to be foregrounded and made public, including via social media and the Partnership's website. It also assures the content of the website so that it is both kept up to date, and reflects what agencies and the Partnership wishes either to highlight, or to ensure lessons are learned across all practice.

Increasingly, Executive agendas are configured so that all sections are closely matched to the agreed key themes in the refreshed "Being Young in North Yorkshire 2021-2024," work to complete which has been completed in 2020-2021.

The themes are based on the counties and the Partnership's agreed ambitions for all children in North Yorkshire. The themes agreed as key for the work to be done with and for children and young people between 2021 and 2024 are shown below:



**Theme One** 

# A safe life

- Protected from harm
- Live in safe communities
- Supported by Family networks

Theme Two

# A happy family life

- Families are empowered to be resilient
- School Years are happy
- Community Support Networks help families thrive

**Theme Three** 

# A healthy life

- Promote health and wellbeing through positive choices
- Improve Social, Emotional and mental Health
- · Reduce health inequalities

**Theme Four** 

# Achieving in life

- Ensure children are 'School Ready'
- Raise Achievement levels for all
- Create environments where children have aspirations for their future

These four linked themes refer to, and in delivering the strategy partners seek to enhance the life chances of, every child and young person. Executive agendas are now moving to all business being themed to steer work done on these four themes. NYSCP subgroups' terms of reference, as they are reviewed over time, will also be linked to the four themes to ensure fulfilment of "Being Young in North Yorkshire" is assured between now and 2024.

The Executive's agenda also covers concerns that require agreed effort across a number of organisations, or that are being discussed at national scale with relevance for the County. Examples include Government's or inspection bodies' requirements that could shape service responses; the difficult and challenging effects of funding settlements and their effects on programmes of work; issues raised when a sector undergoes change or reform, such as is now happening in the National Health Service under the 2021 Health White Paper which will lead to change for both commissioning and provision of health services.

Executive standing items include quarterly reviews of data that shows trends in how well children and young people are faring in health, education including SEN/D, Elective Home Education and related issues, social care, family law, policing and criminal justice. NYSCP subgroups each deal with this data in far greater detail than does the Executive, but the latter notes and questions trends in what data tells us about the need for deep dives or reviews of practice, or reasons for a trend that is unusual. A small number of Standing Items also allow consideration and decision making on challenges in any institution or service, whether publicly funded or otherwise. The position of all such bodies as Relevant Agencies means the Executive has the duty to hold them all to account.



# Independent Scrutiny

Independent scrutiny provides assurance by reflecting and reporting on the effectiveness of multi-agency arrangements to safeguard and promote the welfare of all children, including arrangements to identify and review serious safeguarding cases. It is part of a wider system which includes inspectorates' single assessments and Joint Targeted Area Inspections (JTAIs.)

Safeguarding partners ensure scrutiny is objective and a constructive critical friend, and promotes reflection to drive continuous improvement. My role is to consider how effectively arrangements work for children, families and practitioners, and how well partners provide strong leadership.

NYSCP partners acknowledge that the independent scrutineer is never the sole provider of feedback or reflection. Working Together 2018 is clear mutual holding to account, support and challenge are part of how statutory partners and relevant agencies ensure impacts are clear, understood, co-owned, and contribute to progressively improving children and young people's lives. I provide constructively critical appraisal, challenge and ongoing appraisal of the partnership's work.



#### I was appointed to:

- Assess how well organisations work together to safeguard and promote the welfare of children and to hold each other to account for effective safeguarding
- Write this annual report on the effectiveness of arrangements, performance and effectiveness of services
- Assess the effectiveness of help provided to children and families, including through universal and early help services
- Assess whether the three statutory safeguarding partners fulfil their statutory obligations
- Scrutinise quality assurance activity including reviewing statutory and local reviews, findings from audits, and processes for identifying lessons to be learned from tragedy and crises in children's lives
- Scrutinise the effectiveness of training whose aim is to equip staff to safeguard and promote the wellbeing and welfare of children
- Provide evidence based and transparent assessment of the extent to which partners and relevant agencies fulfil their duties to keep children safe
- Evaluate the operation of the safeguarding partnership and attend meetings and activities including visits to partners and relevant agencies
- Support implementation of findings and outcomes from safeguarding reviews
- Assess what effective performance management, audit and quality assurance mechanisms are in place to support the three safeguarding partners in fulfilling their statutory objectives, enabling the partnership to identify and measure impact
- Ensure voices of children, young people and families are appropriately represented and heard by the partnership.

I attend and feedback on the work of NYSCP's subgroups at meetings over a given year, and seek to spend time with vital groups including representatives of children and young people when circumstances allow. I also chair and help facilitate bi-annual all-partners development days, parts of which include my feedback on progress. At present, because of Covid 19, all this work is done through virtual means.

I have attended all NYSCP subgroups seen on page 7 as a participant observer including the shared CDOP and CDRP, having been furnished with all papers ahead of each meeting. I have not yet attended locality-based Local Safeguarding Partnerships (LSPs) which combine work in each locality across the Safeguarding Children, Vulnerable Adults and Community Safety Partnerships running strategically at County level. NYSCP Executive considers reports back from these. The business they cover feeds into work in partner agencies of NYSCP.



The common features of all of the subgroups shown in the diagram on page 3 are as follows:

- They reflect the maturity of partnership working. They
  are well chaired, run efficiently and in a professional,
  mutually respectful manner which ensures all
  partners have the opportunity, and are expected, to
  contribute to, and where possible to chair or lead.
- They are diligent in attention paid to themes NYSCP
  has asked them to focus on, and there is a great deal
  of in-depth knowledge shown in their meetings by
  professionals who know only their own briefs, and
  the issues others at the table are dealing with.
- They are well attended, with a high level of consistency in who, and from what levels of decision making and responsibility, attends and ensures input.
- They are efficiently serviced by the small Business Unit that ensures the smooth running of NYSCP's business and discussions at the Executive.
- Subgroups' work visibly feeds into training and development for all agencies; to 7-minute and Coffee Break briefing materials, also furnished through NYSCP's website and social media accounts; to "lessons learned" presentations; and to the Safeguarding Week event which happens every two years.
- Where a subgroup or activity is shared, for example in audits of practice across NYCC and City of York, and in the Child Death Review Process (CDRP) and Child Death Overview Panel (CDOP) covering the same footprint, the thoroughness of work done and the agreement of co-owned practice are to be applauded.
- Subgroups' agendas and reports to NYSCP Executive contribute to policies, protocols and procedures, including in contested territory such as ongoing work on differing medical opinions on Non-Accidental Injuries (NAIs) in non-mobile babies. This has become a high-profile national issue during the pandemic, and NYSCP's work on it is a strong reflection of what is being done in Partnerships nationwide.
- Discussions on difficult subjects are well-led led by subgroup Chairs and members. Such difficult discussions are not avoided by the Executive, but are undertaken with professional care and mutual respect until conclusions are reached, including when compromises must be made.
- As scrutineer I can give assurance that executive and scrutiny bodies in each represented agency are kept informed of NYSCP's key business as it applies to all parts of the partnership; and that where there is a particular subject for their agency, they are briefed in detail.



In both elements of my role, I seek to enable NYSCP to comply with the requirement both to work concertedly and successfully in partnership, and from the resultant position of confidence, to publish an Annual Report on activities, successes, and continued or new challenges. The report reflects on the following broad themes.

- How the partnership has developed: NYSCP took over from an effective, developing LSCB and absorbed the work of the Children's Trust. NYSCB reached a strong consensus during 2018-2019 that "blank sheet of paper" thinking was not necessary in creating the NYSCP. The former NYSCB, and now NYSCP, provide a strong foundation for agencies' future practice, not least because many people central to good work by NYSCB have continued in role, meaning the NYSCP is progressing well.
- The 3 statutory partners have created, and agencies' governance and scrutiny bodies and staff have agreed, a model that serves the county, its many communities, and the organisations that work for and with children and young people. A Partnership structural model shown on page 7 operates well, reflecting a strong shared commitment to partnership. NYSCP is also looking at how well connectivity between universal services such as education, and more specialist services at higher levels of intervention, work together in the interests of all children and young people, including those with additional and special educational needs (SEN), with or without a disability (SEN/D.) The move to examine a wider range work fulfilling "Being Young in North Yorkshire" could usefully be accompanied by a review of the NYSCP 2019 structure as it reaches the end of its second year of operation, so that any missing elements of what the Children's Trust oversaw can be included.
- The configuration, terms of reference, membership and attendance of NYSCP subgroups is a reflection of the fact that without a Board like the NYSCB, ownership of and work on safeguarding has moved closer to services' front lines. Making the Partnership the single statutory accountability body for children and young people means work is now "held," and to a high degree driven, by the subgroups. That Executive members also account to each other, and hold themselves to account, is central to NYSCP's success.

- The pledges to enhance children's life chances, regularly renewed by professionals who have contributed to several partnership development sessions during 2020-2021, reflect well on what has happened in the year and will help to shape both strategic and operational plans for future of work across the Partnership. This Annual Scrutineer's Report seeks to reflect on what has been achieved, and what remains to be done. It confirms the three Statutory Partners' assurance of their compliance with the requirements of "Working Together (2018.)
- The NYSCP's work through strong subgroups which have "buy-in" and leadership from staff across agencies promotes cross-partnership ownership of safeguarding at every level. The work of the NYSCP covers a year of purposeful activity from 2020-2021 that has been positive and productive. Scrutiny of Agency and subgroup Assurance reports, regularly reflected on by the Executive and its subgroups, show the NYSCP's strengths, and the accuracy of its identification of areas for continued development.
- This Report is inevitably influenced by the effects of the Covid 19 pandemic on services and communities. The potential for threats to stability, work done to ameliorate those threats, and the potential for positive developments in partnership working when the pandemic passes, have all rightly been on the minds of all involved. Given the success of the vaccination programme and the likelihood that the virus will become an endemic presence for future years, all services are now turning their thinking towards what Recovery looks like, notwithstanding the current uncertainty about further waves or variants. The "new normal" will involve some working from home for many staff, alongside as much face to face work as possible with children and young people.

# What Follows: Issues for NYSCP in 2021 - 2022 and Beyond

North Yorkshire County Council and its District Council second tier bodies are now aware of a unitary future for local government in the County. It is vital that NYSCP's relentless focus on high quality, partnership based and secure, self-aware and self-critical work for children and young people is maintained, as there is a period of continued change and development to come before the start of this structural change in 2023, and then in the years to follow. There must be no detriment to any child or family, given planning for successful and secure continuity and change will take up time and energies, needing to be factored into how services are planned for and delivered.

Staff across many agencies are largely working from home, use of office accommodation being reserved for those who either cannot do so or who need occasional office time. Staff of all agencies and the small team working in the Safeguarding Unit already ensure regular KiT meetings. NYSCP members contribute to countywide discussions regarding how both responses to the pandemic and plans for the future can be assured.



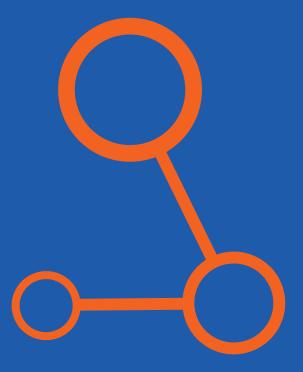
Some agencies (police, emergency services, Children's Social Care, many health bodies, many schools and colleges, for example) throughout the pandemic have been engaged in work as near "business as usual" as possible, with virus protection measures as part of their work. Meeting in the virtual environment since March 2020, at both Executive and subgroup levels, has not seen a break in stride in work for NYSCP. Many members, and all agencies, are now pondering how best to strike a balance between the continued efficiency of meeting virtually and not spending a great deal of their working days driving across a large county to meet; versus the human and professional need both to connect face to face across the Partnership, and to pick up on the "incidental five-minute catch-ups" on the fringes of a working session that do not happen online as people move, back to back, from meeting to meeting online.

A great deal of work is being done to good effect. The Executive has, however, also reflected on and accepts that there is a great deal of tiredness among staff, and a feeling of relentlessness in the working day that is not healthy in the long term. The Executive also recognises that throughout the pandemic, some services have worked as they did before Covid 19. Emergency services, police in community and response roles, many educators, social care staff, senior leaders who provide strategic leadership and "backstop" functions in lifeand-limb services, those planning for changes in the NHS despite also being pressed to deliver solutions to Covid 19, are all examples. The section of this report on what comes next will pick up these threads.

The NYSCP Business Manager and his small team continue to keep me, and all partner bodies, apprised of developments and issues for discussion or concern, and facilitate my contributions to and presence at Executive and NYSCP subgroups so that assurance can be given, as both parts of my role require. The Executive meets six times a year, enabling it both to hold all others to account and to direct the Partnership's work so safeguarding maintains its strengths and does not lose pace or focus. The Executive calls in senior staff across agencies and partners, taking Assurance, individual agency and Activity reports so NYSCP can drive forward what is required of services and agencies across the county.

Whole-partnership Development Days have been online during the pandemic, giving all concerned the opportunity to reflect on progress and discuss the challenges Covid 19 has presented, non-Covid challenges, how they should all be dealt with, what support children and young people continue to need, and what might happen next in NYSCP's ongoing development. Whilst the virtual environment and technology create challenges, attendance is good and colleagues value the opportunity to maintain connections with and support for each other, and thereby children, young people, families and communities.

Subgroup attendance, actions lists and the minutes of each group illustrate that partners remain committed, attending virtually and finding work around for technology challenges. Chairs and the business support team construct agendas, ensure meetings are recorded appropriately, send out actions for completion, and ensure the Executive is kept closely informed. Subgroups' business continues, and the Partnership goes on developing its ability to steer the work done with children and young people, using both the subgroups and the Executive to hold all concerned to account.



The Partnership continues both its audit and learning and development activity, albeit again all online. Section 11 multi-agency and Section 175 schools' safeguarding audit cycles are agreed annually, some in partnership with the neighbouring City of York partnership. Such audits provide assurance on the quality of practice, and draw out lessons to be learned. The business support team sends out CPD briefings, updates and newsletters on Covid 19 issues and safeguarding more generally. Partners and relevant agencies value these. Examples are on the NYSCP website, where there is a wealth of other information, guidance and professional support materials, along with materials for children families and parents or carers. NYSCP also makes effective use of social media including Twitter and Facebook.

NYSCP remains keen to ensure support on safeguarding is given to schools, and that where necessary challenges and suggestions for improvement are provided. Throughout the pandemic an adequate number of schools remained open, at the very least to provide "hub" services, particularly for vulnerable children and children of keyworkers. When fuller opening took place, and despite some "stop-start" effects on hard pressed and tired staff children and families, North Yorkshire services have supported schools to ensure changes have been handled in as seamless a way as possible. Every school has been supported in their safeguarding work, despite the additional workload inherent in creating "blended" learning, and since Christmas 2020 the return of some anxious children.

Support has been valued by schools, which have, like schools across the country, been less well and less clearly supported by central governments many changes and last minute guidance and support. Schools will go on needing this. Their issues are regularly discussed by NYSCP Executive, including in key areas such as a growth in numbers of children educated at home, and the challenges of Special Educational Needs and Disabilities (SEN/D) where, as in most of England's localities, rising demand cannot be met by levels of resources. NYSCP's wider remit captured in "Being Young in North Yorkshire" means the partnership is already planning to discuss schooling across many themes at future meetings.

Face-to-face safeguarding training ceased after the pandemic began. CPD, guidance and professional information have all continued virtually, both at Partnership level and within individual agencies, and been well received. The Partnership's "lessons learned" briefings, master class sessions and 7-minute briefings continue to be added to, as do other offers to ensure as many of the workforce as possible can access up to date safeguarding training.

The continued content-refreshes n the NYSCP website are valued for the high quality of support and advice provided, and for the ease of access to vital information for professionals, parents, children and young people alike. The newly developed and still growing "Be Aware" section of the site is of particular quality and value.

Early Help services are supported by a refreshed Early Help Strategy, and continue to respond to requests for appropriate interventions in line with it. Rates of referrals into different levels of service are closely monitored, especially where they may be concentrated in less affluent communities. Early Help reaches out, making it clear that even in the pandemic period, services remain available to help families to avoid crisis. The intention is that Early Help, early intervention and prevention, go on "keeping the heat out of the top of the system," and the goal is to ensure families attract and receive support that keeps them together. Intervening early and appropriately will no doubt continue to be a theme of work for children and young people once the pandemic's ongoing restrictions are lifted. That Early Help is not solely the province of social care teams but relies on schools, early years, youth, health and other services, is well understood and will remain a vital part of the offer.

The NYSCP team is also involved in work across the county and the city of York on Domestic Abuse and Violence, which includes agencies across voluntary, community, and survivor-led and focused bodies. Such a focus on a vital issue for some children and young people is a marker of partners' insistence that vital work must go on no matter what, and it is hoped that its positive effects will be felt by children and their families who may be at risk. Given Royal Assent was given to the Domestic Abuse Act 2021 in late April, those involved are now planning so as to ensure a way forward, especially as York will develop its own strategic steering body, but much of the work done will need to go on being done in partnership.

# What's Next for the Partnership? Issues of Note and Risks to be Dealt With

New issues continue to surface as Covid 19 restrictions continue to be lifted as this report is issued. These may last for the longer term, even once post-pandemic future planning is implemented. The Partnership is aware, and the Executive has discussed issues that focus around the fact that staff across all agencies have given a great deal since early 2020, often over and above pre-Covid 19 efforts and many are now tired and stressed. Post-pandemic there may be problems "in the wings" since March 2020 that will come to the fore. Everybody involved in NYSCP needs the energy, time and resources to think and plan as far ahead as possible.

Current circumstances are best characterised as those of continued change. NYSCP members are aware the extraordinary circumstances of the past 17 months have taught services a great deal about working together, facing contingencies they could not have planned for. These challenges, and the responses to them, should be used to embed what have become new ways of working.

Partners are also aware that post-pandemic times are likely to give rise to different demands, needs, challenges and opportunities, not least if the economy struggles to revive sustainably and takes a long time to recover – a situation which could place some families' lives under severe challenge. The issues discussed below will undoubtedly present challenges to every agency. Once the pandemic subsides and especially in light of the success of the vaccination programme, the period of "Afterwards" is likely to present circumstances that will not be what we remember as "normal" pre-Covid 19. Deciding as a Partnership what to do then is accepted by members as unlikely to be simple, quick, or cheap.



Some of the issues identified as this report is completed include the following:

- Schools returned to as near "normal" as possible from the Spring of 2021, but educational professionals are aware circumstances across much of their practice are still not as they were prior to March 2020. Exam and testing regimes are under continued critical scrutiny, leaving pupils and teachers in extended uncertainty and stress. Schools are acutely aware children from some vulnerable families have been slow to return or may not do so, and that sporadic attendance and elective home education are on the rise. This is an ongoing issue that partners are aware need to be addressed, potentially over the long haul. These issues are national as well as local. The same is true of the "stop-start" and poorly funded nature of what government continues to call "catch-up" activities which school leaders prefer to think of in more rounded and social terms than simply offering more formal lessons over longer school days.
- There are children and young people with special educational needs, with or without disabilities, who need support beyond the resources available, whose situation may have been exacerbated by restrictions during the pandemic. There are some whose planned appointments with medical staff were stood down whilst health services dealt with the pandemic, who will not recover as they might had services continued as they were. It will take time for the picture to clarify, and resources are hard to increase to deal with the challenges, but these matters are already on the agenda of schools and the county's services. The potential for expenditure to outstrip even carefully managed resources is a real and ongoing risk, as is the continued pressure on health and social care services as well as educational ones to work with children and families at the centre of their practice in SEN/D.

Rates of referrals into some higher-level children's services were initially lower during 2020 than in prepandemic times across all agencies. This manifested in lower levels of children caught up in County Lines and other Criminal Exploitation, lower referral and self-referral in mental health services, and lower reported cases of domestic abuse and violence. All of these indicators of extreme vulnerability have resurfaced and are rising in frequency and complexity. Partners are experiencing this increase, and noting that in many cases there is a greater than usual prevalence of higher end, crisis level safeguarding, criminal justice, and mental health services activity, for all of which there is little or no corresponding rise in resources.

There has also been a rise in the need for intervention in a minority of families which either struggled behind their own closed doors and did not ask for help during lockdown periods, or turned help away using Covid 19 in the home as an excuse for doing so.

Reductions in some areas of work are now being matched by rises in others, including a clear trend of some families needing help or intervention when they were not "on the radar" pre-pandemic. These include families where a child has developed an eating disorder which has worsened beyond the reach of earlier or lower-level support and requires serious clinical intervention; and a noted rise, echoed nationally, in very young children who are pre-mobile being affected by non-accidental injuries, inflicted by adults responsible for their care.

The increase in family poverty caused by adults' job uncertainty and leading to a need for more access to free school meals or other practical support, added to some families dealing with state benefit difficulties or housing problems and in worsening poverty, all affect some children's lives far more than others. Partners are all acutely aware that these issues require an all-agency response, and the Executive and its subgroups are furnished with data analysis and trends that help their discussions about developing the appropriate responses countywide.

If referrals discussed in previous sections continue to rise but financial resources stay at pre-pandemic levels, there will be ever harder decisions to make in localities, and potentially a growth in children's and young people's unmet needs – itself a predictor of safeguarding difficulties in some families. Decision makers, policy and service shapers, and the Partnerships many agencies, will need to remain aware both of these externally driven but locally felt circumstances, and the need to shape services so multi-disciplinary learning is built on. This will require sustained commitment, and may not be easy to maintain once the post-pandemic period is properly underway.



Resources to deal with new challenges are likely to have been depleted during 2020-2021. This includes in voluntary sector bodies, whose losses in funding may mean their ability to be delivery partners is severely curtailed, as NYSCP Executive has already discussed in some detail.

What will need to happen to address these many issues could be complex, and will require the input of leaders, staff, children and young people, and the county's adult citizens. It is clear detailed planning, and a readiness to act as swiftly and in as close a partnership as has become the hallmark of Covid 19's ways of working, will be needed.

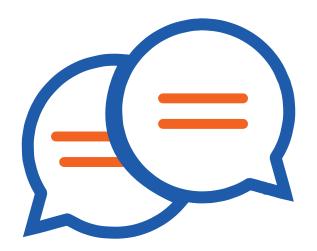
There is an additional layer of risk of which all partners are aware, broadly categorised as continued organisational change that could destabilise progress, the key ones of which are summed up below. Together and taken cumulatively they must be recorded as presenting present considerable challenges to an already-busy and sometimes stretched system in all public services and their partner bodies. All of them should therefore be noted as potential risks to the smooth, efficient and effective operation of safeguarding and other services for children and young people, though the will to get them all right and keep things safe and on track is impressive and determined across North Yorkshire.

The Assistant Chief Constable who was a fundamental part of and determined leader in the Police Service's contributions to NYSCP, retired as this report was finalised. The interim replacement senior officer is known to partners and warmly welcomed, but there will be period of continued uncertainty regarding the likely arrival of a substantive post holder. This could be at least a year away from publication of this report, or perhaps even longer.

A new PFCC was elected in May 2021 and needs both to learn the intricacies, requirements and boundaries of the role, and what partnership working will require of him and his team going forward into 2021-2022 and beyond. The OFPCC is a significant commissioner of a range of services, some of which directly impact on the lives and life chances of groups of vulnerable children and young people, and NYSCP will need to ensure communication is effective and clear so that the work of services across the county is enhanced by what the OFPCC's commissioning budget can fund.

The potential for a now-confirmed local government reorganisation creating periods of adjustment, changes to and reviews of services, and attendant potential uncertainty cannot be underestimated, however carefully managed the changes will undoubtedly be. Such change again will not happen at speed and planning will take into account what it will mean once all concerned are clearer about what will happen between now and 2022-2023. With a "go-live" change in 2023.

What might broadly be termed the Health economy is undergoing a great deal of what some experts in it are calling seismic change as CCGs are stood down, far bigger sub-regional Integrated Care Systems (ICSs) take their place at commissioning levels, and localitybased or place-shaping health alliances and providers' collaborative step in to configure and deliver services, tailored to evidenced community and locality needs rather than heavily centrally driven. The current situation in the midst of this change process remains at least in part unknown, both because NHS England is saying less than localities need to know and act on about relationships between the centre and localities, and because all partners will need to step in alongside Health service professionals and governance bodies to make the new health landscape work. The change on the ground is being handled, managed, led and delivered by senior professionals already more than fully occupied with the jobs they were already doing, who are also still leading on the ongoing response to Covid 19. The pace of required planning and readiness is fast, but relatively unsupported from the centre. These factors taken together mean, as health economy leaders have been clear, that risks abound in trying to land what North Yorkshire needs in physical and mental health services for people of all ages and for NYSCP, particularly children and young people.



# My Work in 2021 - 2022

A pattern of meetings was established in diaries beginning in September 2019 and has worked well to date. In 2021-2022 I will continue to chair the Executive and to attend, observe at, and note the contents of and decisions made at meetings of every subgroup, on a cycle matched to busy diaries.

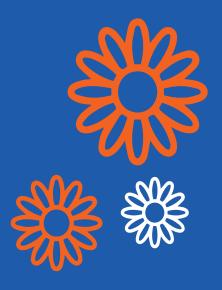
It is important, given my earlier remarks on the "missing pieces of the jigsaw" at present, that we ensure my scrutiny encompasses more than the current NYSCP subgroups if the picture I then present on 2021-2022 is as full as it can be in the first year of "Being Young in North Yorkshire 2021-2024." This may mean adjustments to diaries and potentially an increase in days per year assigned to my work. Given savings are currently made by my not having to travel or add other out of pocket expenses, this should not be beyond possibilities but will need to be agreed.

For as long as NYSCP's work goes on largely on a virtual basis, there are limits on what else can be done with the remainder of days of my time on which the Executive or subgroups meet. Were my visits and scrutineer days once again to be done face to face, there would be greater potential to undertake additional meetings in the other halves of days. Such meetings could usefully take place with:

• Those at Chief Executive or equivalent decision-making levels in Statutory Partner bodies, as envisaged in Sir Alan Wood's Spring 2021 review of the new Partnership arrangements and as Working Together 2018 also envisages. To note; I already meet on a regular Keeping in Touch basis with the DCS and the County Council's CEO. 2021-2022 should expand these KiT arrangements to embrace the CCGs and the OFPCC.

- Relevant Agencies' leaders, governance, and managerial staff: principals and head teachers, governors, leaders in community or faith organisations, those working in programme, service or team manager roles in services, and so on.
- Representatives of children and young people, particularly when they are involved in decision making
- Others as partners and agencies deem fit

I will continue to facilitate full NYSCP Partnership Days. These will be virtual events for the duration of Covid 19 regulations, and for however long afterwards partners see fit, given returns to face to face event-based or large group meetings will take time. The Partnership days will, as they do now, consist of all-participant co-appraisals of progress, and Partnership members' reflections on it, plus opportunities for all attendees to be part of learning and information exchanges. There is also a planned Safeguarding Week, reaching across the County, the City of York, and their widest possible LSCPs' footprints, in late June 2021. This will include my participation and contributions.

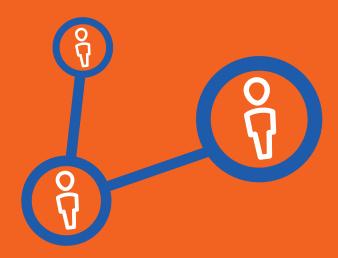


# Concluding Remarks and Independent Scrutineer's Assurance Statement

As both Executive Chair and Independent Scrutineer, I present this end of year report as a snapshot in time, not as a definitive document. I have attended, virtually through Microsoft Teams, both the Executive and every subgroup as an active participant observer. All are running well, and the commitment to ensure they continue to do so has not broken stride, despite the pressures under which every service and staff team are working. I have also kept track of the NYSCP's website materials and its offers of support and guidance to all who may need it.

I conclude that the Partnership and the agencies and services which belong and account to it are compliant with Working Together 2018. All concerned are aware that communications both within and between partner bodies need to go on being a focus for concentration and continuous improvement, to avoid duplication and to ensure that all the key safeguarding themes with which NYSCP engages are in the consciousness, and influence the work, of all services and agencies in the county.

I conclude by being able to give assurance that the Partnership is running as it should, and that people across all agencies remain committed to making it work successfully. I look forward to continuing to work with, chair the Executive of and independently scrutinise the Partnership, and I express my hope that at some point in 2021-2022, on whatever limited a basis, at least some of the work can take place face to face given the limitations of the virtual environment. Partnership members have expressed a similar wish, given that although online working is proving efficient and productive, there is a great deal missing when the human factor of being in the same space to tackle the same issues is lost.



# Appendix 1

# MY WORK, SET AGAINST NATIONAL REQUIREMENTS ON THE NYSCP

Multi Agency Safeguarding Arrangements (MASAs) such as NYSCP are bound by statutory guidance in "Working Together the Safeguard Children" (2018, updated but not radically changed in 2020.) This is clear the MASA does not work in isolation but is part of any locality's broader, all-agency means of ensuring citizens' wellbeing. The central tenets are below.

### "Working Together" 2018, Chapter 3 states:

The purpose of local arrangements is to support and enable local organisations and agencies to work together in a system where:

- children are safeguarded and their welfare is promoted
- partner organisations and agencies collaborate, share and co-own the vision for how to achieve improved outcomes for vulnerable children
- organisations and agencies challenge appropriately and hold one another to account effectively
- there is early identification and analysis of new safeguarding issues and emerging threats
- learning is promoted and embedded in a way that local services for children and families can become more reflective and implement changes to practice
- information is shared effectively to facilitate more accurate and timely decision making for children and families.
- In order to work together effectively, the safeguarding statutory partners, with other local organisations and agencies, should develop processes that:
- facilitate and drive action beyond usual institutional and agency constraints and boundaries
- ensure the effective protection of children is founded on practitioners developing lasting and trusting relationships with children and their families

Effective arrangements link to other strategic partnership work locally that supports children and families, including other public boards: Health and Wellbeing Boards, PFCCs' boards and panels, Adult Safeguarding Boards, Channel Panels, Improvement Boards, Community Safety Partnerships, the Local Family Justice Board and MAPPAs. (This list is not exhaustive)

Strong leadership is critical for arrangements to be effective in bringing together organisations and agencies. It is important that the lead representative from each of the three safeguarding partners plays an active role. The lead representatives for safeguarding partners are: the local authority chief executive, the accountable officer of a clinical commissioning group, and a chief officer of police.

All three safeguarding partners have equal and joint responsibility for local safeguarding arrangements. In situations that require a clear, single point of leadership, all three safeguarding partners should decide who would take the lead on issues that arise.

Should the lead representatives delegate their functions they remain accountable for any actions or decisions taken on behalf of their agency. If delegated, it is the responsibility of the lead representative to identify and nominate a senior officer in their agency to have responsibility and authority for ensuring full participation with these arrangements.

Sir Alan Wood in his recently published report remains of the opinion that Chief Executives of LAs, Chief Constables and Accountable Officers of CCGs should sit on Partnership Executives in person. It is my view that this is untenable, given the breadth, depth and coverage of their respective roles; and that the levels of delegation to very senior Officers who lead the actual work is appropriate, so long as they can assure each other and me that their Chief Executive level post-holders are regularly and clearly informed of the NYSCP's work.

The representatives, or those they delegate authority to, should be able to:

- speak with authority for the safeguarding partner they represent
- take decisions on behalf of their organisation or agency and commit them on policy, resourcing and practice matters
- hold their own organisation or agency to account on how effectively they participate and implement the local arrangements

# Contact details:

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# Agenda Item 5





Report Reference Number: S/22/9

To: **Scrutiny Committee** Date: 27 October 2022

Phil Hiscott, Strategic Asset Management and Authors:

**Property Services Manager** 

Sarah Thompson, Housing Service Manager

Cllr R Musgrave, Lead Executive Member for Housing

Lead Executive

Member:

Lead Officer: Suzan Harrington, Director of Corporate Services and

Commissioning

Title: Update report on the Council's void property portfolio

This report provides an update on the current position in respect Summary:

of void properties within the Council's residential property

portfolio.

#### Recommendations:

The Scrutiny Committee is asked to note the content of the report.

#### Reasons for recommendation:

N/A

#### 1. Introduction and background

- 1.1. At its meeting on 20th January 2022 the Scrutiny Committee requested an information report on the current position in respect of void properties within the Council's property portfolio.
- 1.2. By way of background, Selby District Council (SDC) currently owns circa 3,000 domestic properties across the district; with significant stock concentrations around the three main service centres of Selby, Sherburn in Elmet and Tadcaster.
- 1.3. In April 2019, the Council changed how it recorded and reported on performance in respect of its domestic void properties, moving from a single all-encompassing target to three separate categories which

better reflected the levels of work required in the properties being received.

- 1.4. Whilst it is acknowledged that in so doing, the Council increased the time available to undertake the necessary repairs in order to bring properties back in to use in two of the three new categories, the approach provided greater clarity as to actual performance.
- 1.5. Under the previous single measure arrangement, void properties requiring extensive works were classified as 'out of management' and thus 'hidden' from the performance measures until re-let. The revised methodology however ensures full visibility of all void properties as they progress through the repair and re-let process.
- 1.6. Implementation of the three void categories has also enabled the Council to better understand its stock profile and to bring forward significant investment to address residual need.

## 2. The Report

- 2.1. Delivery categories
- 2.1.1. As outlined, in 2019 the Council introduced three new measures for reporting on void performance as follows: In tandem with the Executive's approval of the Council's Housing Revenue Account (HRA) Business Plan in December 2019, increased investment has been made in the Council's void properties over the past three years and indeed this year has seen the introduction of a capital voids programme within the HRA capital investment budget.
  - Standard: target 26 working days

A standard void is categorised as one which requires minor repairs, compliance checks and cleaning only.

Major: target 45 working days

A major void is categorised as one which, in addition to the above works, requires one of the major elements in the property e.g. kitchen, bathroom etc., replacing.

Refurbishment: target 180 days

A refurbishment void is categorised as one which requires two or more of the major elements in the property replacing, and more often that not, requires significant levels of investment to bring it back to acceptable standards.

- 2.2. Current performance
- 2.2.1. Since the introduction of the new performance measures, the Council has completed works in a total of 687 void properties as follows:

Financial year	Standard	Major	Refurbishment	Total
2019/2020	142	61	55	258
2020/2021	66	27	66	159
2021/2022	66	46	70	182
Year to date	40	18	30	88

- 2.2.2. It is worth highlighting the total numbers of voids received in 2020/2021 and 2021/2022 were significantly lower than average due to the restrictions imposed on the housing market during the Covid lockdown periods.
- 2.2.3. Notwithstanding, it is evident from the figures that an increasing number of properties returned to us are starting to fall into the refurbishment category.
- 2.2.4. Across the previous three financial years, refurbishment voids have accounted for approximately 34% of all voids received; however of the properties within the portfolio which are currently void, this figure has risen to 82%.
- 2.2.5. The reasons for this are twofold; firstly, the age profile of the Council's housing portfolio. 85% of the Council's existing housing portfolio is now at least 50 years old, and degradation over time means that investment in replacement of key elements such as roofs, alongside more routine elements such as kitchens or heating systems is now needed.
- 2.2.6. Secondly, investment in the housing portfolio over time. Following completion of its Decent Homes investment programme in 2010/2011, in keeping with the vast majority of other providers across the social housing sector, the Council reverted to a sustainable investment methodology to ensure the continued financial viability of its HRA.
- 2.2.7. Whilst it should be highlighted this still amounted to substantial investment of circa £18,085,000¹ in capital programmes targeted specifically at improving the Council's domestic housing stock between 2011/2012 and 2018/2019; following approval of the HRA Business Plan in 2020, circa £24,802,000 will have been invested in the housing stock by the end of this financial year.
- 2.2.8. This represents an increase of circa 37% in capital investment targeted directly towards improving our housing portfolio.

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<sup>&</sup>lt;sup>1</sup> Sourced from budget reports to full Council 2011 - 2018

- 2.2.9. Turning to the current void situation, the Council currently has 87 live voids as follows:
- 2.2.10. In addition to the above, the Council currently has:

Standard	Major	Refurbishment
10	6	71

- 12 completed voids which are awaiting reallocation to new tenants
- 1 completed void which is required for the resettlement programme
- 2 adjoining voids which are on hold pending specialist adaptation
- 2 voids which have been taken out of the housing stock pending possible demolition and redevelopment due to the levels of investment required
- 2.3. Key Performance Indicators
- 2.3.1. At the end of quarter one, 2022/2023 the latest period for which figures are currently available performance against the Council's Key Performance Indicator (KPI's) targets outlined earlier was as follows:

Category	Target	Actual Performance
Standard	26 working days	13.11 working days
Major	45 working days	26.29 working days
Refurbishment	180 days	99.71 days

- 2.3.2. It is evident from the above that performance against all KPI's is currently significantly ahead of target and comparable to other providers in the sector; and in general terms, since the Covid lockdowns and the easing of associated working restrictions imposed as a result thereof, the trend in performance has been one of improvement.
- 2.3.3. Nevertheless, it is important to acknowledge these figures represent an average taken across all the voids in the respective categories and therefore it would be remiss not to recognise there have been occasions where individual properties, especially in the refurbishment category, have taken longer than the 180 days allocated.

## 3. Alternative options considered

3.1. None in respect of this report.

## 4. Implications

- 4.1. Legal implications
- 4.1.1. None in respect of this report.
- 4.2. Financial implications
- 4.2.1. None in respect of this report.
- 4.3. Policy and risk implications
- 4.3.1. None in respect of this report.
- 4.4. Corporate Plan implications
- 4.5. None in respect of this report.
- 4.6. Other implications
- 4.6.1. None in respect of this report.
- 4.7. Equalities Impact Assessment
- 4.7.1. None in respect of this report.

#### 5. Conclusion

- 5.1. Providing high quality, safe and affordable homes for people who need them is a key delivery ambition for the Council; and to this end, refurbishing the Council's void properties as swiftly as possible is imperative to delivering this commitment.
- 5.2. The introduction of further significant capital investment through approval of the HRA Business Plan in 2019/2020 has enabled the Council to review its approach to void delivery, ensuring funds are available to undertake the improvements needed to properties when they become vacant.
- 5.3. Whilst it is of course recognised that increasing the capital works undertaken in our void properties inevitably means they may remain empty longer than might otherwise be the case, the investment in securing the longer-term affordability and sustainability of the Council housing portfolio is imperative if we are ultimately to achieve our ambitions.

### 6. Background documents

6.1. None

# 7. Appendices

# 7.1. None

# **Contact Officer:**

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# **Scrutiny Committee Work Plan for 2022-23**

Please note that any items 'called in' will be considered at the next available meeting. Councillor Call for Action will also be considered at the next available meeting. **PROVISIONAL DATES FOR 2022-23** – 27 October 2022, 15 December 2022, 16 February 2023

	Date of meeting	Topic	Action required
	30 June 2022	North Yorkshire PFCC	To invite the PFCC to a meeting of the Committee to hear about forthcoming plans.
			Topics suggested by Members so far:
Page 57			<ul> <li>Cheap car/mobile home battery chargers that can go wrong and have caused a serious fire in Hensall.</li> <li>Plans for fighting crime</li> <li>Plans for increase in police numbers</li> </ul>
7			Following by-election on 25 November 2021, the new PFCC will be invited to this meeting.
			Update at 13.1.21 - PFCC has requested May or June (which would take us into the 2022-23 municipal year) to accommodate finalising the Police and Crime Plan along with the Fire and Rescue Service Plan.
			PFCC's office confirmed 30 June 2022 available (2.2.22) – Members would like a date earlier than this.
			Email to PFCC office - 30 June 2022 still acceptable for PFCC.
		Annual Report 2021-22	To consider and approve the Scrutiny Committee Annual report for 2021-22.

		Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.
		Treasury Management Monitoring Report – Q4 2021-22	To consider the Council's Treasury Management Activity for Q4 and the performance against the prudential indicators.
			Q3 report scheduled for April meeting superseded by this item.
		Financial Results and Budget Exceptions – Q4 2021-22	To consider the financial results and budget exceptions report for Q4. This report now also includes the Programme for Growth quarterly update.
D			Q3 report scheduled for April meeting superseded by this item.
Page 58		Update on Leisure Services Provision	To receive a short verbal update on the leisure services provision in the district, as requested at the meeting of the committee on 1 March 2022; more detailed information will be provided at September 2022 meeting.
•	29 September 2022	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.
		Update on Leisure Services Provision	To receive an update on the leisure services provision in the district, as requested at the meeting of the committee on 1 March 2022.
		Corporate Performance Report Q4 2021-22	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.
		Financial Results and Budget Exceptions – Q1 2022-23	To consider the financial results and budget exceptions report for Q1. This report now also includes the Programme for Growth quarterly update.

	Treasury Management - Monitoring Report – Q1 2022-23	To consider the Council's Treasury Management Activity for Q1 and the performance against the prudential indicators.
27 October 2022	North Yorkshire Safeguarding Adults and Children Boards Annual Reports 2020-21	To consider the annual reports of the North Yorkshire Safeguarding Adults and Children Boards for 2020-21.
	Housing and Property Services - Presentation	<ul> <li>Progress of void property repairs and lettings over past 3 years;</li> <li>Breakdown of void property figures, i.e., how many empty/void SDC properties there were in the district;</li> <li>Inclusion of team contact details on letters to residents;</li> <li>Provision of thermostatic controls in SDC properties to enable residents to control heating (important due to rising gas and electricity costs)</li> <li>Details of housing policies for addressing anti-social behaviour (i.e., anti-social behaviour policy), untidy gardens, etc., and figures and details of actions taken to deal with the issues;</li> <li>Tenancy agreements, how the introductory tenancy system works to assess the suitability of new tenants in SDC housing, i.e., liaising with NY Police and adult and children's services at NYCC.</li> <li>Provision of 1-bedroom bungalows and how many tenants needed them, if they could be altered to 2-bedroom which were in greater demand.</li> <li>Officers emailed May 2022 to check the above acceptable; after summer proposed.</li> </ul>
	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.

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	24 November 2022	Financial Results and Budget Exceptions – Q2 2022-23	To consider the financial results and budget exceptions report for Q1. This report now also includes the Programme for Growth quarterly update.
		Treasury Management - Monitoring Report – Q2 2022-23	To consider the Council's Treasury Management Activity for Q1 and the performance against the prudential indicators.
		Corporate Performance Report Q1 2022-23	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.
Page		S106 and CIL Monies	To examine the use and breakdown of CIL and S106 monies in the district.
ງe 60		Covid-19 in Selby District	To look at the work of the Council during the COVID-19 pandemic – how things progressed, what work was undertaken and how it affected the work of the Council (across all areas, i.e., housing, street cleansing, working from home, decision making/virtual meetings etc, should these become the new norm?) Written report and Officer attendance to answer queries.
			Examine the CEF Covid-19 community support funding offered by the Council between July and September 2020 to provide a 'community float', to enable local voluntary groups to access financial assistance to support their activities that help communities to connect again.
			Lastly, also compare Selby's performance/approach to the pandemic to the spending, work and performance of other Councils in response to Covid.
		Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.

		North Yorkshire Safeguarding Adults and Children Boards Annual Reports 2021-22	To consider the annual report of the North Yorkshire Safeguarding Adults and Children Boards for 2021-22.
	19 January 2023	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.
		Update on Leisure Services Provision	To receive an update on the leisure services provision in the district, as requested at the meeting of the committee on 1 March 2022.
Page		Corporate Performance Report Q2 2022-23	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.
61		Director of Public Health (Including Annual Report 2021-22)	To invite the Director of Public Health for North Yorkshire to the meeting and ask them to present the annual reports for 2021-22.
		Barlow Common and Hambleton Hough Annual Reports 2021-22 – Yorkshire Wildlife Trust and Wildlife Habitat Protection Trust	To consider the annual reports by the Yorkshire Wildlife Trust and Wildlife Habitat Protection Trust for Barlow Common (YWT) and Hambleton Hough (WHPT).
-	23 March 2023	Treasury Management - Monitoring Report – Q3 2022-23	To consider the Council's Treasury Management Activity for Q3 and the performance against the prudential indicators.
		Financial Results and Budget Exceptions – Q3 2022-23	To consider the financial results and budget exceptions report for Q3. This report now also includes the Programme for Growth quarterly update.
		Blue Light Services - Police and Fire Services, and Yorkshire Ambulance Service (YAS)	Ask reps back again following their attendance in February 2022.  Guests that attended in Feb 2022:

		<ul> <li>Chris Neale, Group Manager Selby District, NY Fire and Rescue Service</li> <li>Supt. Mark Khan, NY Police Service</li> <li>Rachel Pippin, Deputy Head of Operations, YAS and Ken Lowe, Area Operations Manager covering Selby</li> </ul>
	Corporate Performance Report – Q3 2022-23	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.
Page	Final Report of the Selby District Council Scrutiny Committee 2022-23	To agree the final report of the Scrutiny Committee before local government reorganisation to a North Yorkshire Unitary Council from 1 April 2023.
62	6-monthly Emergency Planning Incidents Update	To receive an update on incidents to which the Council's Emergency Response Team have dealt with.
	Programme for Growth (P4G)	To receive an update and information on the latest position of the Programme for Growth (P4G). <i>If there is no update to give, to be removed from the agenda.</i>

Other issues to be added to the work plan as appropriate in 2022-23; Members need to indicate which are priorities as there a numerous suggestion.

Issue	Details	When?
Provision of Dentistry in	To explore and evaluate the provision of NHS dentistry	Original date of 11 April 2022,
Selby District	services in Selby District. Suggested by the Chair of Policy Review Committee in 2021.	meeting cancelled at request of Chair. To be rearranged in 2022-23.
	Attendance had been confirmed (in April) from:	

	- Ruth Stockdale, Network and Engagement Officer, Healthwatch North Yorkshire  TBC:	
	<ul> <li>Deborah Pattinson (Dental Commissioning Lead – Yorkshire and the Humber) (or her manager) – no response received.</li> <li>BDA North Yorkshire rep – no response received.</li> <li>Invitation also sent to Elmet Dental Care – unable to attend.</li> </ul>	
Public Transport in Selby District	Invite representatives from Arriva, National Rail etc. to discuss public transport in the district.	TBC
Covid-19 in Selby District	To look at the work of the Council during the COVID-19 pandemic – how things progressed, what work was undertaken and how it affected the work of the Council (across all areas, i.e., housing, street cleansing, working from home, decision making/virtual meetings etc, should these become the new norm?) Written report and Officer attendance to answer queries.	Requested that the item comes to the November 2022 meeting.
	Examine the CEF Covid-19 community support funding offered by the Council between July and September 2020 to provide a 'community float', to enable local voluntary groups to access financial assistance to support their activities that help communities to connect again.	
	Lastly, also compare Selby's performance/approach to the pandemic to the spending, work and performance of other Councils in response to Covid.	

To look at the Council's public engagement. May not have time before LGR? Remove from work programme?	TBC
Possible future theme for the Committee to consider, older and younger people. Unlikely to have time before LGR? Remove from work programme?	TBC
Suggested as a future topic at mid-cycle briefing; what they do, who is involved, how they offer advice to groups and what advice they offer. Unlikely to have time before LGR; remove from work programme?	ТВС
Was provisionally due for consideration in April 2020 but cancelled due to Covid-19. For Members to consider when they would like this to come to Committee and what specific aspects they want to consider. Unlikely to have time before LGR; remove from work programme?	TBC
Industrial Units for rent owned by the Council require upgrading and improvements, currently void/empty and not generating income. Added to work programme following 13 August 2020 meeting. Also referred to Scrutiny Committee as a matter for consideration from Audit and Governance Committee who, when they met in January 2021, suggested that they wished to do a 'deep dive' into industrial units within the district. Suggested as a hybrid meeting of all three committees (Audit and Governance, Policy Review and Scrutiny Committee).  Officers have advised that the Council was working with an energy assessor to determine the extent of works required to bring the industrial units to a position where	June 2022 to Policy Review
	Possible future theme for the Committee to consider, older and younger people. Unlikely to have time before LGR? Remove from work programme?  Suggested as a future topic at mid-cycle briefing; what they do, who is involved, how they offer advice to groups and what advice they offer. Unlikely to have time before LGR; remove from work programme?  Was provisionally due for consideration in April 2020 but cancelled due to Covid-19. For Members to consider when they would like this to come to Committee and what specific aspects they want to consider. Unlikely to have time before LGR; remove from work programme?  Industrial Units for rent owned by the Council require upgrading and improvements, currently void/empty and not generating income. Added to work programme following 13 August 2020 meeting. Also referred to Scrutiny Committee as a matter for consideration from Audit and Governance Committee who, when they met in January 2021, suggested that they wished to do a 'deep dive' into industrial units within the district. Suggested as a hybrid meeting of all three committees (Audit and Governance, Policy Review and Scrutiny Committee).  Officers have advised that the Council was working with an energy assessor to determine the extent of works

	once more. No precise timescale for completion of assessment as yet, would need this information before being able to commit to a specific date; anticipate April likely to be preferable.  Information report to be brought to Policy Review Committee in June 2022 as next step. From there consider if cross-committee work or should just be taken forward by Policy Review or Scrutiny.	
Nigel Adams MP	At the meeting of the Scrutiny Committee in October 2021, it was suggested by Members that attendance of the Selby and Ainsty MP, Nigel Adams, be combined with a meeting of North Yorkshire County Council's Selby and Ainsty Area Constituency Committee. Officers have contacted NYCC to enquire as to this arrangement. The next realistic date of the Selby and Ainsty Area Committee that Nigel Adams MP could attend would be in June 2022, as the April 2022 meeting of the Area Committee will be in the midst of purdah.	Possibly September 2022 jointly with Selby and Ainsty Area Committee
	Asked NYCC if Scrutiny Committee Members can attend Selby and Ainsty Area Committee and are permitted to speak. Ask questions as Area Committee members would.	
	30.6.22 - Area Committee no longer asking NA to attend in person; written reports requested instead. Attendance will need to be arranged at Selby separately.	
Education in Selby District	Originally planned for the 2021-22 year in March 2022 but moved to the 2022-23 year as NYCC have requested that the meeting take place after the May 2022 elections, as 31 May is within the pre-election period.	DATE TBC

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	As a result, the Chair was consulted and agreed that this item should be moved to the 2022-23 year.  The following should be invited to this meeting when rearranged in 2022-23: Selby College (Principal or Vice Principal), Scunthorpe College, Pontefract College, York College, Ebor Academy Trust, Hope Learning Trust York, NYCC Education Services, Hope Sentamu Learning Trust. Also invite Ward Members for Barlby to the future meeting.	
Visit to Barlow Common and Hambleton Hough	Following consideration of BC and HH Annual Reports at January 2022 meeting, Members asked that a visit be arranged for the committee to both sites to view the work being undertaken. Invite reps from Yorkshire Wildlife Trust (David Craven) and Wildlife Habitat Protection Trust (Martin Blakey) for Barlow Common (YWT) and Hambleton Hough (WHPT).	
On-Street Parking Enforcement in the District	Members requested that an officer from parking enforcement attend to discuss the serious issue of onstreet parking within the district.	October 2022